



Warranty Claim Form

Date: 7/31/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3129R3349888
Reflection 270BN
Retail Purchase Date: null
Work Started: 7/8/2024
Work Completed: 7/8/2024

Claim Status: Paid
Dealer Work Order #: 10364B
Unit Offline Date: 4/3/2024

Claim #: 821885
Labor: \$207.00
Parts: \$0.00
Shipping: \$0.00
Total: \$207.00

Notes: JR 7/17/2024 *for future reference - please note all damages/stains on DAF.

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Operation Line # 1

Flat Rate Code: 690008 Shades - Adjust Tension Strings

Fault Code: Improper Installation/Build

Problem: The shade behind the recliner retracts really fast.

Hours: .2

Cause: 1000 defect from manufacturer.

Amount: 23.00

Remedy: Adjusted the tension on the shade.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 160039 Electric Leveling - Electric Leveling - *Fault Code:* Improper Installation/Build
Calibrate Control Pad

Problem: The auto-level needs to be recalibrated.

Hours: .2

Cause: 1000 Defect from manufacturer.

Amount: 23.00

Remedy: Re-calibrated the auto-level system.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 650023 Dinette Base - Repair Base

Fault Code: No Problem Identified

Problem: When the table turns in to a bed, it doesn't rest on the edges of the bench seat.

Hours: 0

Cause: We don't think its mean to be a bed.

Amount: 0.00

Remedy: NPF- just noting.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 610004 Vinyl Board - Repair Panel

Fault Code: Improper Installation/Build

Problem: There are marks in the vinyl in front of the recliners and table.

Hours: .2

Cause: 1000 Defect from manufacturer.

Amount: 23.00

Remedy: Cleaned them off with quick-solve and a rag.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 550021 Slide Out Floor - Repair Underbelly

Fault Code: Improper Installation/Build

Problem: There are no weep holes in the underbelly.

Hours: .5

Cause: The manufacturer has told us before that there should be weep holes in the under belly to prevent it from dropping out in case of a water leak.

Amount: 57.50

Remedy: Used utility knife to make small cuts in the underbelly about ever four feet. *unsure on labor code as this was the only underbelly repair code.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 560049 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - Repair Door

Fault Code: Improper Installation/Build

Problem: There are small dents and scratched in the ods cargo door frame.

Hours: .2

Cause: 1000 defect from manufacturer.

Amount: 23.00

Remedy: The dents are slight so I just touched up the paint with a marker.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 560049 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - *Fault Code:* Improper Installation/Build
Repair Door

Problem: The DS outdoor kitchen door frame has a large scuff mark.

Hours: .2

Cause: 1000 defect from manufacturer.

Amount: 23.00

Remedy: I covered the scuff mark with a black paint pen.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 8

Flat Rate Code: 550031 Sealing - Floor Line Molding (side) *Fault Code:* Improper Installation/Build

Problem: The sealant is cracked on the DS front bottom corner.

Hours: .3

Cause: 1000 defect from manufacturer.

Amount: 34.50

Remedy: Cleaned off the old sealant and resealed it.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: