



Warranty Claim Form

Date: 6/19/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3028P3433844
Imagine 25BHE
Retail Purchase Date: 4/19/2024
Work Started: 5/16/2024
Work Completed: 5/16/2024

Claim Status: Paid
Dealer Work Order #: 10357
Unit Offline Date: 2/20/2023

Claim #: 803511
Labor: \$57.50
Parts: \$1.01
Shipping: \$0.00
Total: \$58.51

Notes: 740001 - vendor approval -return part must be sent back within 90 days are claim will be denied *** An advance replacement will be shipped on the reference number US0420242221401. Please have the defective tv shipped back using the return label included in the box. If you do not receive a return label, please reach out so we can provide one. cc-4/26/24 Sent to TCL/Butler Sales for approval

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

2320 64TH ST SOUTH
WISCONSIN RAPIDS, Wisconsin
54494
United States
414-520-4196

Operation Line # 1

Flat Rate Code: 740001 TV - R&R TV

Fault Code: Component Failure

Problem: Customer states that the TV has streaks in it, that are coming from the top-almost like the TV had an LED bleed.

Hours: .3

Cause: Confirmed customer concern- will need to replace the TV.

Amount: 34.50

Remedy: Replace the TV.

Sublet Repairs: \$0.00

Manufacturer #: TCL

Model #: 740257

Serial #: 0000000

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
740294 TV 32" TCL GOOGLE SMART TV	TV 32" TCL GOOGLE SMART TV		1	1	0.00

Operation Line # 2

Flat Rate Code: 560038 Baggage - R&R Door Holdback

Fault Code: Component Failure

Problem: Customer states that the door holdback cracked and needs to be replaced.

Hours: .2

Cause: Conformed customer concern, will need to replace the door holdback.

Amount: 23.00

Remedy: Replace door holdback.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
590502 CATCH ENTRY DOOR 90 DEGREE BLACK	CATCH ENTRY DOOR 90 DEGREE BLACK		1	1	1.01