

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10338

Date In: 18 APR 24 Author: MGRAY
Promised Date: 15 MAY 24 Stock No: 11023
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: IMAGINE
: MIDDLEBURY, IN Model: 2600RB
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: UNIT HERE-
Purchased Date: 27 MAR 24 :
Delivery Date: 12 APR 24 :
InService Date: :
Serial#: 573TE3026R6649046 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: BLACK SEPTIC STACK ON TOP OF UNIT. THERE W 1020 GRAND
IS 3 IN TOTAL, ONLY TWO HAVE CAPS,
BELIEVES THE THIRD CAP EWITHER WASN'T
PUT ON OR BLEW OFF IN TRANSIT.
CAUSE: Sewer pipe vent cap missing
CORRECTION: Installed new cap.
2 COMPLAINT: WINDOWS ON SLIDE-OUT. LEFT HAS NO PLUGS, W 1020 GRAND
BUT THE RIGHT WINDOW HAS PLUGS. DO
WINDOWS NEED PLUG PULLED OR DO THE OTHER
WINDOWS NEED PLUGS PUT IN.
CAUSE: Weep holes in slide window ods rear
still had plugs in them on the bottom of
window.
CORRECTION: Removed plugs so that water could
disperse.
3 COMPLAINT: UNIT WAS LEVELED, ONCE LEVELED THE W 1020 GRAND
SCREEN DOOR IS CATCHING AT THE TOP. IT
NEEDS ADJUSTMENT.
CAUSE: Screen door hits on the top of door
frame.
CORRECTION: Adjusted screen door for smoother
operation.
4 COMPLAINT: BLACK DECAL ABOVE BEDROOM WINDOW IS W 1020 GRAND
SCRATCHED, MAY NEED REPLACEMENT.
CAUSE: Decal ds above bedroom window has what
appears to be glue on it. Tried to
remove it but wouldn't come off. Need to
order new decal. Pics uploaded. 15" wide

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Job #   Description           JOB INFORMATION           Type Bill To
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                    by 11' long. All black.
CORRECTION: ...
5  COMPLAINT:  CMR STATES "DECAL ON FRONT CAP IS           W    1020   GRAND
                    SATRTING TO PEEL ABOVE THE IMAGINE
                    STICKER.
CAUSE:         Decal on front cap is starting to peal
                    at top left side. Need to order new
                    decal.
CORRECTION: ...
6  COMPLAINT:  THE CENTER CAPS OF TIRES ARE COMING           W    1020   GRAND
                    LOOSE AND LOOSE.- PER CMR AT THE TIME OF
                    DROP OFF- CUSTOMER STATES THAT THE CAP
                    FELL OFF-
CAUSE:         Dust cover on ds rear wheel fell off.
CORRECTION:    Reinstall dust cover for brake hub.
7  COMPLAINT:  METAL FRAMING (EMERGENCY EXIT WINDOW HAS W    1020   GRAND
                    A SPLIT IN IT. PICTURES IN wo
CAUSE:         Question about emergency window in
                    bedroom. The seam in the frame.
CORRECTION:    That's normal. That how the window is
                    made. Al windows have seams.
8  COMPLAINT:  CUSTOMER STATES THAT THE WEATHER           W    1020   GRAND
                    STRIPPING IS NOT LONG ENOUGH ON THE ENDS
                    OF THE DOORS-
CAUSE:         The weather strip on the bottom of
                    screen door is to short. Need to order
                    wider weather strip. Door is 26 3/4 in.
                    Wide.
CORRECTION: ...
9  COMPLAINT:  CUSTOMER STATES THAT THE FAN ABOVE THE           W    1020   GRAND
                    STOVE SOUNDS LIKE SOMETHING IS HITTING
                    THE FAN BLADES-
CAUSE:         Exaust fan above range was making noise
                    according to customer. Tested fan and
                    couldn't get it make noise they were
                    talking about.
CORRECTION:    Npf.
10 COMPLAINT:  CUSTOMER STATES THAT THE BLIND BY THE           W    1020   GRAND
                    SINK- CUSTOMER STATTES THAT IT DOES NOT
                    GO ALL THE WAY UP- IT GOES UP UNTIL
                    ABOUT 3-4 INCHES IS LEFT THEN IT WONT
                    ROLL UP ANY FURTHER-
CAUSE:         Window blind next to kitchen sink
                    doesn't go all the way up.
CORRECTION:    Had to readjust the stop knob on the end
                    of the shade to let shade go up higher.
                    Tested good.
11 COMPLAINT:  CUSTOMER STATES THAT THE SHOWER HANDLE           W    1020   GRAND
                    CAME OFF- CUSTOMER STATES THAT THEY WENT

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TO CLOSE THE DOOR AND THE HANDLE CAME OFF- ****HANDLE IS IN THE BATHROOM DRAWER****

CAUSE: Striker latch for shower curtain door fell off. Screw was to short.

CORRECTION: Installed a longer screw for latch. Tested good.

12 COMPLAINT: CUSTOMER STATES THAT THE THERMOSTAT IS W 1020 GRAND
OFF BY ABOUT 10 DEGREES OFF- CUSTOMER STATES THEY SET IT FOR 70 DEG AND WHEN THEY CHECKED WITH A DIFFERENT THERMOSTAT IT WAS ABOUT 10 DEGREES OFF-

CAUSE: Customer states that the tstat for furnace is 10 degrees off.

CORRECTION: Tested furnace and checked temp readings. With in good parameters. A couple degrees difference. Not ten. Tested good.

13 COMPLAINT: CUSTOMER STATES THAT ONE OF THE PEGS ON W 1020 GRAND
THE BLACK TANK DUMP BROKE OFF- NEEDS TO BE REPAIRED

CAUSE: One of the sewer cap ears is broke off.

CORRECTION: Installed new sewer cap

14 COMPLAINT: CUSTOMER STATES THAT THE SEWER HOSE W 1020 GRAND
HOLDER CAME OFF- ON THE DS- CUSTOMER HAS A CLIP HOLDING IT IN-

CAUSE: Sewer tube hose holder is missing the latch for the door. Need to order new end cap assembly.

CORRECTION: Installed sewer cap door.

15 COMPLAINT: CUSTOMER STATES THAT THE CAP COVER FOR W 1020 GRAND
THE QUICK DISCONNECT IS BROKEN AND NEEDS TO BE REPLACED- CUSTOMER STATES THAT IT BROKE OFF AND FELL ON THE GROUND-

CAUSE: Lp quick disconnect dust cap strap broke.

CORRECTION: Installed new dust cap.

16 COMPLAINT: CUSTOMER STATES THAT THE DUMP VALVES ARE W 1020 GRAND
LEAKING- CUSTOMER STATES THAT WHEN YOU GO TO TAKE OFF THE COVER FOR THE DUMP VALVES THERE IS RESIDUAL FLUID THAT COMES OUT- CUSTOMER STATES THAT THERE IS MORE THAN A CUP THAT COMES OUT- WOULD LIKE TO HAVE DIAGNOSED-

CAUSE: Customer states that there gate valves are leaking past the blade.

CORRECTION: Filled all three tanks with 5 gallons of water and none of them leaked past the blades. The front galley tank has a lot of pipe. Recommend an external termination valve.

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
*****
1      014717401371  PLUMBING VENT CAP, BLACK W-1020    1      4.13     4.13
13     019079102003  BAYONET CAP                W-1020    1      2.12     2.12
14     019079414489  CAP & SADDLE BLK          W-1020    1     10.09    10.09
6      82200100      TIRE COVER CHROME CENTER W-1020    1      1.69     1.69
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Job#  Lab Code  Description      LABOUR    Mech Bill to    Hrs    Rate    Total
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1  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
2  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
3  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
4  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
5  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
6  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
7  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
8  WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
9  WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
10 WARR      MANUFACTURER WARRANTY TD W-1020    0.36   115.00   41.40
11 WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
12 WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
13 WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
14 WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
15 WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
16 WARR      MANUFACTURER WARRANTY TD W-1020    0.50   115.00   57.50
10 WARR      MANUFACTURER WARRANTY TD W-1020    0.14   115.00   16.10
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020      18.03    920.00    0.00     0.00    0.00    938.03
      Totals    18.03    920.00    0.00     0.00    0.00    938.03
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