

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10338

Date In: 18 APR 24 Author: MGRAY
Promised Date: 15 MAY 24 Stock No: 11023
: Year: 2024
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: IMAGINE
: MIDDLEBURY, IN Model: 2600RB
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: TOD
Purchased Date: 27 MAR 24 :
Delivery Date: 12 APR 24 :
InService Date: :
Serial#: 573TE3026R6649046 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: BLACK SEPTIC STACK ON TOP OF UNIT. THERE W 1020 GRAND
IS 3 IN TOTAL, ONLY TWO HAVE CAPS,
BELIEVES THE THIRD CAP EWITHER WASN'T
PUT ON OR BLEW OFF IN TRANSIT.
CAUSE: Sewer pipe vent cap missing
CORRECTION: Installed new cap.
2 COMPLAINT: WINDOWS ON SLIDE-OUT. LEFT HAS NO PLUGS, W 1020 GRAND
BUT THE RIGHT WINDOW HAS PLUGS. DO
WINDOWS NEED PLUG PULLED OR DO THE OTHER
WINDOWS NEED PLUGS PUT IN.
CAUSE: Weep holes in slide window ods rear
still had plugs in them on the bottom of
window.
CORRECTION: Removed plugs so that water could
disperse.
3 COMPLAINT: UNIT WAS LEVELED, ONCE LEVELED THE W 1020 GRAND
SCREEN DOOR IS CATCHING AT THE TOP. IT
NEEDS ADJUSTMENT.
CAUSE: Screen door hits on the top of door
frame.
CORRECTION: Adjusted screen door for smoother
operation.
4 COMPLAINT: BLACK DECAL ABOVE BEDROOM WINDOW IS W 1020 GRAND
SCRATCHED, MAY NEED REPLACEMENT.
CAUSE: Decal ds above bedroom window has what
appears to be glue on it. Tried to
remove it but wouldn't come off. Need to
order new decal. Pics uploaded. 15" wide

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Job #   Description           JOB INFORMATION           Type Bill To
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        by 11' long. All black.
CORRECTION: Removed awning arm to access decal above
            bedroom window ds. Then removed decal
            and install new decal. Reinstall awning
            arm.
5  COMPLAINT:  CMR STATES "DECAL ON FRONT CAP IS           W    1020   GRAND
            SATRTING TO PEEL ABOVE THE IMAGINE
            STICKER.
CAUSE:      Decal on front cap is starting to peal
            at top left side. Need to order new
            decal.
CORRECTION: Removed existing decal and install new
            one.
6  COMPLAINT:  THE CENTER CAPS OF TIRES ARE COMING           W    1020   GRAND
            LOOSE AND LOOSE.- PER CMR AT THE TIME OF
            DROP OFF- CUSTOMER STATES THAT THE CAP
            FELL OFF-
CAUSE:      Dust cover on ds rear wheel fell off.
CORRECTION: Reinstall dust cover for brake hub.
7  COMPLAINT:  METAL FRAMING (EMERGENCY EXIT WINDOW HAS W    1020   GRAND
            A SPLIT IN IT. PICTURES IN wo
CAUSE:      Question about emergency window in
            bedroom. The seam in the frame.
CORRECTION: That's normal. That how the window is
            made. Al windows have seams.
8  COMPLAINT:  CUSTOMER STATES THAT THE WEATHER           W    1020   GRAND
            STRIPPING IS NOT LONG ENOUGH ON THE ENDS
            OF THE DOORS-
CAUSE:      The weather strip on the bottom of
            screen door is to short. Need to order
            wider weather strip. Door is 26 3/4 in.
            Wide.
CORRECTION: Had lower the on its hinges so that the
            door would meet the threshold. Then add
            longer sweeper brissal on the ends of
            the.
9  COMPLAINT:  CUSTOMER STATES THAT THE FAN ABOVE THE           W    1020   GRAND
            STOVE SOUNDS LIKE SOMETHING IS HITTING
            THE FAN BLADES-
CAUSE:      Exaust fan above range was making noise
            according to customer. Tested fan and
            couldn't get it make noise they were
            talking about.
CORRECTION: Npf.
10 COMPLAINT:  CUSTOMER STATES THAT THE BLIND BY THE           W    1020   GRAND
            SINK- CUSTOMER STATTES THAT IT DOES NOT
            GO ALL THE WAY UP- IT GOES UP UNTIL
            ABOUT 3-4 INCHES IS LEFT THEN IT WONT
            ROLL UP ANY FURTHER-

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CAUSE: Window blind next to kitchen sink
doesn't go all the way up.

CORRECTION: Had to readjust the stop knob on the end
of the shade to let shade go up higher.
Tested good.

11 COMPLAINT: CUSTOMER STATES THAT THE SHOWER HANDLE W 1020 GRAND
CAME OFF- CUSTOMER STATES THAT THEY WENT
TO CLOSE THE DOOR AND THE HANDLE CAME
OFF- ****HANDLE IS IN THE BATHROOM
DRAWER****

CAUSE: Striker latch for shower curtain door
fell off. Screw was too short.

CORRECTION: Installed a longer screw for latch.
Tested good.

12 COMPLAINT: CUSTOMER STATES THAT THE THERMOSTAT IS W 1020 GRAND
OFF BY ABOUT 10 DEGREES OFF- CUSTOMER
STATES THEY SET IT FOR 70 DEG AND WHEN
THEY CHECKED WITH A DIFFERENT THERMOSTAT
IT WAS ABOUT 10 DEGREES OFF-

CAUSE: Customer states that the tstat for
furnace is 10 degrees off.

CORRECTION: Tested furnace and checked temp
readings. Within good parameters. A
couple degrees difference. Not ten.
Tested good.

13 COMPLAINT: CUSTOMER STATES THAT ONE OF THE PEGS ON W 1020 GRAND
THE BLACK TANK DUMP BROKE OFF- NEEDS TO
BE REPAIRED

CAUSE: One of the sewer cap ears is broke off.

CORRECTION: Installed new sewer cap

14 COMPLAINT: CUSTOMER STATES THAT THE SEWER HOSE W 1020 GRAND
HOLDER CAME OFF- ON THE DS- CUSTOMER HAS
A CLIP HOLDING IT IN-

CAUSE: Sewer tube hose holder is missing the
latch for the door. Need to order new
end cap assembly.

CORRECTION: Installed sewer cap door.

15 COMPLAINT: CUSTOMER STATES THAT THE CAP COVER FOR W 1020 GRAND
THE QUICK DISCONNECT IS BROKEN AND NEEDS
TO BE REPLACED- CUSTOMER STATES THAT IT
BROKE OFF AND FELL ON THE GROUND-

CAUSE: Lp quick disconnect dust cap strap
broke.

CORRECTION: Installed new dust cap.

16 COMPLAINT: CUSTOMER STATES THAT THE DUMP VALVES ARE W 1020 GRAND
LEAKING- CUSTOMER STATES THAT WHEN YOU
GO TO TAKE OFF THE COVER FOR THE DUMP
VALVES THERE IS RESIDUAL FLUID THAT
COMES OUT- CUSTOMER STATES THAT THERE IS
MORE THAN A CUP THAT COMES OUT- WOULD
LIKE TO HAVE DIAGNOSED-

CAUSE: Customer states that there gate valves

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are leaking past the blade.

CORRECTION: Filled all three tanks with 5 gallons of water and none of them leaked past the blades. The front galley tank has a lot of pipe. Recommend an external termination valve.

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Job # Part No      Description      PARTS    Bill to    Qty    Price    Total
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1      014717401371  PLUMBING VENT CAP, BLACK W-1020    1      4.13     4.13
13     019079102003  BAYONET CAP          W-1020    1      2.12     2.12
14     019079414489  CAP & SADDLE BLK     W-1020    1     10.09    10.09
6      82200100      TIRE COVER CHROME CENTER W-1020    1      1.69     1.69
5      8220530172    DIE CUT FRONT IMAGINE LE W-1020    1     22.35    22.35
4      822011774     DIE CUT SIDE #12 RH IMAG W-1020    1     21.26    21.26
8      822061325     DOOR ENTRANCE SEAL .50 X W-1020    1      5.43     5.43
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Job#  Lab Code  Description      LABOUR    Mech Bill to    Hrs    Rate    Total
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1  Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
2  Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
3  Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
4  Z992      MISC LABOUR CODE (WARR TD W-1020    0.35   115.00   40.25
5  Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
6  Z992      MISC LABOUR CODE (WARR TD W-1020    0.20   115.00   23.00
7  Z992      MISC LABOUR CODE (WARR TD W-1020    0.00   115.00    0.00
8  WARR      MANUFACTURER WARRANTY TD W-1020    0.10   115.00   11.50
9  WARR      MANUFACTURER WARRANTY TD W-1020    0.10   115.00   11.50
10 WARR      MANUFACTURER WARRANTY TD W-1020    0.10   115.00   11.50
11 WARR      MANUFACTURER WARRANTY TD W-1020    0.20   115.00   23.00
12 WARR      MANUFACTURER WARRANTY TD W-1020    0.30   115.00   34.50
13 WARR      MANUFACTURER WARRANTY TD W-1020    0.10   115.00   11.50
14 WARR      MANUFACTURER WARRANTY TD W-1020    0.20   115.00   23.00
15 WARR      MANUFACTURER WARRANTY TD W-1020    0.10   115.00   11.50
16 WARR      MANUFACTURER WARRANTY TD W-1020    0.20   115.00   23.00
10 WARR      MANUFACTURER WARRANTY TD W-1020    0.20   115.00   23.00
4  Z992      MISC LABOUR CODE (WARR TD W-1020    0.37   115.00   42.55
5  Z992      MISC LABOUR CODE (WARR TD W-1020    0.47   115.00   54.05
8  Z992      MISC LABOUR CODE (WARR TD W-1020    0.50   115.00   57.50
5  Z992      MISC LABOUR CODE (WARR TD W-1020    0.30   115.00   34.50
5  Z992      MISC LABOUR CODE (WARR TD W-1020    0.60   115.00   69.00
4  Z992      MISC LABOUR CODE (WARR TD W-1020    1.36   115.00  156.40
4  Z992      MISC LABOUR CODE (WARR TD W-1020    0.54   115.00   62.10
4  Z992      MISC LABOUR CODE (WARR TD W-1020    0.10   115.00   11.50
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Job #  Excode  Description      EXTRAS    bill to    Qty    Price    Total
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4  FRT      FREIGHT          W-1020    1.00   12.48   12.48
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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	67.07	780.85	0.00	12.48	0.00	860.40
	Totals	67.07	780.85	0.00	12.48	0.00	860.40

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