



Warranty Claim Form

Date: 6/13/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3026R6649046
Imagine 2600RB
Retail Purchase Date: 4/12/2024
Work Started: 5/9/2024
Work Completed: 6/10/2024

Claim Status: Paid
Dealer Work Order #: 10338
Unit Offline Date: 10/24/2023

Claim #: 809287
Labor: \$448.50
Parts: \$43.76
Shipping: \$32.17
Total: \$524.43

Notes: jw- line- 6-140004---lci--Case #4976551-Thank you for sending this in. I authorize a replacement grease cap and 0.5 hours labor for installation. We will also cover the cost of the affected wheel cap. You can do a VCB and authorization is in case 4976551.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

DENNIS WICHINSKI
311 KENYON LN
BEAVER DAM, Wisconsin 53916
United States
920-296-3776

Operation Line # 1

Flat Rate Code: 310011 Termination (Gate) Valves - R&R *Fault Code:* Improper Installation/Build Cap

Problem: Black septic stack on top of the unit, only 2 of the 3 have caps- one is missing.

Hours: .2

Cause: Sewer pipe vent cap was not put on securely and lost in transit or never installed.

Amount: 23.00

Remedy: Install new cap.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	3.18

Operation Line # 2

Flat Rate Code: 580012 Slider/Crank Out Windows - Repair *Fault Code:* Improper Installation/Build Window

Problem: Windows on slide-out, Left has no plugs, but the right window has plugs. *Hours:* .2

Cause: Weep holes in slide window ODS rear still had plus in them on the bottom of the window. *Amount:* 23.00

Remedy: Removed the plugs so the water could disperse. (Unsure on labor code.) *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 560015 Entry Door - Adjust Screen Door *Fault Code:* Improper Installation/Build

Problem: When unit is leveled, screen door is catching at the top. *Hours:* .2

Cause: Screen door hits on the top of the door frame. *Amount:* 23.00

Remedy: Adjusted the screen door. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 590061 Decals - (Front & Rear Wall/Cap) - R&R Rear *Fault Code:* Damaged/Maintenance Decal/Logo/Die Cut

Problem: Black decal above the bedroom window is scratched. *Hours:* .5

Cause: Decal on the DS above the bedroom window has what appears to be glue on it. Tried to remove it, but it wouldn't come off. *Amount:* 57.50

Remedy: R & R decal. 15" wide by 11' long, all black. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
511774 DIE CUT SIDE #12 RH IMAGINE 2022	DIE CUT SIDE #12 RH IMAGINE 2022		1	1	21.26

Operation Line # 5

Flat Rate Code: 590061 Decals - (Front & Rear Wall/Cap) - R&R Rear *Fault Code:* Damaged/Maintenance Decal/Logo/Die Cut

Problem: Decal on the front cap is starting to peel above the imagine sticker. *Hours:* .5

Cause: Decal on the front cap is starting to peel at the top left side. *Amount:* 57.50

Remedy: R & R decal *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
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530172 DIE CUT FRONT IMAGINE DIE CUT FRONT IMAGINE 1 1 0.00
 LEGEND LEGEND

Operation Line # 6

Flat Rate Code: 140004 Center Caps - R&R Wheel Center *Fault Code:* Component Failure
 Cap

Problem: The center caps of the tires are coming loose. *Hours:* .5
Cause: Dust cover on DS rear wheel fell off. *Amount:* 57.50
Remedy: Reinstalled dust cover for brake hub (couldn't find just a repair cap labor code) *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
140050 TIRE COVER CHROME CENTER SNAP-IN	TIRE COVER CHROME CENTER SNAP-IN		1	1	1.68

Operation Line # 7

Flat Rate Code: 560004 Entry Door - R&R Seal/Weather *Fault Code:* Improper Installation/Build
 Strip

Problem: The weather stripping is not long enough on the ends of the doors. *Hours:* .5
Cause: The weather strip on the bottom of the screen door is too short. *Amount:* 57.50
Remedy: Need to R&R wider weather strip, door is 26 3/4" wide *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561325 DOOR ENTRANCE SEAL .50 X 1.00 X .50 X 1.00 X 250 FT BRUSH PILE	DOOR ENTRANCE SEAL .50 X 1.00 X 250 FT BRUSH PILE (BOTTOM SWEEP)		1	5	5.43

Operation Line # 8

Flat Rate Code: 690011 Shades - Repair Retention Clips *Fault Code:* Improper Installation/Build
 (top)

Problem: The blind by the sink does not go all the way up. It will go until about 3-4 inches is left and then stop. *Hours:* .2
Cause: Window blind next to the kitchen sink doesn't go all the way up. *Amount:* 23.00
Remedy: Adjusted the stop knob on the end of the shade to let the shade go up higher. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

Operation Line # 9*Flat Rate Code:* 350038 Showers - R&R Door Handle*Fault Code:* Improper Installation/Build*Problem:* Shower handle came off.*Hours:* .2*Cause:* Striker latch for the shower curtain door fell off, screw was too short.*Amount:* 23.00*Remedy:* Installed a longer screw for latch.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:***Operation Line # 10***Flat Rate Code:* 310011 Termination (Gate) Valves - R&R *Fault Code:* Damaged/Maintenance Cap*Problem:* One of the pegs on the black tank dumb broke off*Hours:* .2*Cause:* One of the sewer cap ears broke off.*Amount:* 23.00*Remedy:* Installed new sewer cap.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	2.12

Operation Line # 11*Flat Rate Code:* 310019 Termination (Gate) Valves - R&R Sewer *Fault Code:* Damaged/Maintenance Hose Holder*Problem:* Sewer hose holder came off on the DS, customer has a clup holding it in.*Hours:* .5*Cause:* Sewer tube hose holder is missing the latch for the door.*Amount:* 57.50*Remedy:* Installed sewer cap door*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	10.09

Operation Line # 12*Flat Rate Code:* 220003 Quick Connects & Valves - R&R***Fault Code:* Damaged/Maintenance*Problem:* Cap cover for the quick disconnect is broken and needs to be replaced.*Hours:* .2*Cause:* LP quick disconnect dust cap strap broke.*Amount:* 23.00*Remedy:* Installed new dust cap.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*