



Warranty Claim Form

Date: 6/19/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3426P6643870
Imagine 2970RL
Retail Purchase Date: 4/25/2023
Work Started: 5/9/2024
Work Completed: 5/9/2024

Claim Status: Paid
Dealer Work Order #: 10324
Unit Offline Date: 11/3/2022

Claim #: 810825
Labor: \$57.50
Parts: \$0.00
Shipping: \$0.00
Total: \$57.50

Notes:

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

DARCY KITCHENS
630 COVENTRY DRIVE
PLOVER, Wisconsin 54467
United States
715-496-1976

Operation Line # 1

Flat Rate Code: 930000 Misc Charges

Fault Code: Damaged/Maintenance

Problem: Customer states that on the left and right bottom corners of both slide outs there are big gaps in the seals, big enough that you can stick three fingers into the cap and would like to have it looked at for warranty purposed. Also, there is a water stain under the kitchen sink.

Hours: .5

Cause: On and off door side rear slide in a Swintek slide out we found that the slide out wasn't compeltely closed after closing the slide. Explained to the customer that this is perfectly normal to have a little light through the bottom corner black to allow water out. Couldn't find a leak under the kitchen sink- seems just to just a water stain.

Amount: 57.50

Remedy: Instructed customer they can put steel wool in the corners of the slide out if they would like. We are requesting diagnose time. Customer

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: