



# Warranty Claim Form

Date: 11/15/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573FR382XP9922233  
Reflection 324MBS  
Retail Purchase Date: 3/25/2023  
Work Started: 10/17/2024  
Work Completed: 10/17/2024

Claim Status: Paid  
Dealer Work Order #: 10323  
Unit Offline Date: 8/9/2022

Claim #: 851051  
Labor: \$138.00  
Parts: \$304.88  
Shipping: \$29.04  
Total: \$471.92

Notes: CC-5/15/24 this was not noted on DAF 510001 cc-5/6/24 please provide DAF this unit was delivered 8/9/22 warranty expired 3/25/24 560048 Did you adjust the camber on the door ? Did that fix the issue ?

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
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United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

DOUGLAS TRUDELL  
2410 WISCONSIN AVE  
PLOVER, Wisconsin 54467  
United States  
715-347-7978

## Operation Line # 1

*Flat Rate Code:* 560048 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - *Fault Code:* Improper Installation/Build R&R Door

*Problem:* Kitchen cargo door door is bowed on unit, put a level on it to verify. *Hours:* 1  
*Cause:* Customer states out door kitchen compartment door is bowed out. Put a straight edge on it and took pictures. Appears to bow out 1/4" inch good conditions, seasonal changes will exacerbate the issue and make it more prominent. *Amount:* 115.00  
*Remedy:* Suggest replacement. *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561756 DOOR BAGGAGE 725 BAG 52 X 22	DOOR BAGGAGE 725 BAG 52 X 22		1	1	304.88
22 POLAR WHITE RD4 SD TH 52X22 BK	POLAR WHITE RD4 SD TH 52X22 BK				
VXNHG F1.188x2 WSPL SOL	VXNHG F1.188x2 WSPL SOL				
LK737LK738 PNCH	LK737LK738 PNCH				

**Operation Line # 2**

*Flat Rate Code:* 680051 Tables - Repair Freestanding Table    *Fault Code:* Improper Installation/Build

*Problem:* Screw under the table in dinette is sticking out further than the others, can we screw it down further, catching on things.

*Hours:* .2

*Cause:* Unknown cause.

*Amount:* 23.00

*Remedy:* Used a #3 Phillips bit to drive it flush with recessed hole.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*