

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10323

Date In: 15 APR 24 Author: MGRAY
Promised Date: 05 MAY 24 Stock No: 10497
: Year: 2023
Customer Name: 16378 - TRUDELL, DOUGL Manufacturer: GRAND DESIGN
Address: 2410 WISCONSIN AVE Brand: REFLECTION FW
: PLOVER, WI Model: 324MBS
Postal/Zip: 54467 Miles/Hrs: 0
Phone#(res): 715-347-7978 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: TRUDELL2410@GMAIL.COM Tag#:
Purchased Date: 07 JAN 23 :
Delivery Date: 04 JUL 23 :
InService Date: :
Serial#: 573FR382XP9922233 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CRACK IN FIBERGLASS UNDER DS - NEAREST W 1020 GRAND
ENTRY DOOR - AWNING. PICTURES IN ORDER
AND TAPED ON UNIT.
CAUSE: Wouldnt call it a crack at all, this is
a hole in the material from a misaligned
awning arm. During manufacturing someone
shot a fastener through the wall in the
wrong spot and filled it in with
sealant. Poor workmanship
CORRECTION: ...
2 COMPLAINT: SCREW UNDER TABLE IN DINNETTE IS W 1020 GRAND
STICKING OUT FURTHER THAN THE OTHERS,
CAN WE SCREW IT DOWN FURTHER? CATCHING
ON THINGS, TAPED IN UNIT.
CAUSE: Unknown cause.
CORRECTION: Used a #3 Phillips bit to drive it flush
with recessed hole.
3 COMPLAINT: DS SLIDE OUT W/ COUCH IN LIVING W 1020 GRAND
AREA/KITCHEN WAS NOT WORKING PROPERLY.
CAUSE: User error? Unit not level?
CORRECTION: Worked as expected when pulled in for
service work. Tested multiple times.
8 COMPLAINT: PET PROTECTOR - HAD NEW CORRECT ORDERED E 16378 TRUDE
STATES ON BACK ORDER. NO FURTHER UPDATE
CAUSE: CMR requests installation of pet
protector
CORRECTION: Installed Camco standard screen door
grille, previous one ordered would not

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
                                fit, needed different style.
4      COMPLAINT:  KITCHEN CARGO DOOR IS BOWED ON UNIT, PUT W      1020      GRAND
                                A LEVEL ON IT TO VERIFY.
      CAUSE:       CMR states outdoor kitchen compartment
                                door is bowed out.      Put a straight
                                edge on it and took pictures. Appears to
                                bow out 1/4" inch in good conditions,
                                seasonal changes will exacerbate the
                                issue and make it more prominent.
                                Suggest replacement through warranty.
      CORRECTION:  ...

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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
1  Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50  115.00  57.50
2  Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50  115.00  57.50
3  Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50  115.00  57.50
8  Z990      MISC LABOUR CODE (EXTE RW  E-16378   0.20  105.00  21.00
4  RV31B-3   COMPARTMENT DOOR R&R ( RW  W-1020    1.00  115.00  115.00

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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
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8  SSE        SHOP SUPPLIES - EXTERNAL  E-16378  1.00  1.58  1.58

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                                BILLINGS SUMMARY
Type Bill Id      Parts  Labour  Sublet  Extras  Tax  Total
*****
E  16378          0.00   21.00   0.00   1.58   1.25   23.83
W  1020          0.00  287.50   0.00   0.00   0.00  287.50

      Totals          0.00  308.50   0.00   1.58   1.25  311.33

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&k2S
&k0S