

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10321

Date In: 15 APR 24 Author: MGRAY
Promised Date: 12 MAY 24 Stock No: 10295
: Year: 2022
Customer Name: 113859 - MATHYS, LINDA Manufacturer: GRAND DESIGN
Address: 904 HONEY BEAR LANE Brand: IMAGINE XLS
: WAUPACA, WI Model: 17MKE
Postal/Zip: 54981 Miles/Hrs:
Phone#(res): 920-379-4443 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: LINDAMATHYS3@GMAIL.COM Tag#:
Purchased Date: 09 FEB 22 :
Delivery Date: 25 APR 22 :
InService Date: :
Serial#: 573TE2221N3426979 :

Job # Description JOB INFORMATION Type Bill To

BBI COMPLAINT: BRAKE AND BEARING INSPECTION - CMR E 113859 MATHY
STATES THAT THEY ARE CLOSE TO 15K MILES
ON THE UNIT AFTER TAKING TO ARIZONA AND
BACK.
CAUSE: Bearings and brakes inspection.
CORRECTION: Performed bearings and brakes
inspection. All looks real good.
RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF E 113859 MATHY
REPAIR IS NEEDED.CMR DID SOME REPAIRS
THEMSELVES - ONLY HAD SELF LEVELING.
CAUSE: Roof inspection.
CORRECTION: Perform roof inspection. All looks good.
DIAG COMPLAINT: Diagnose customer concern, customer is E 113859 MATHY
concered with pull handle on foot rest
broke and so foot rest can not be
released. Check out for repair. CMR HAS
THE PART IN UNIT WILL BE TAGGED WITH
LOCATION Document finding in the work
orded, inform service advise when
diagnose has been completed. NO FIX at
this time.
CAUSE: Recliner right side is inop. Would have
to replace the whole recliner. The
locking mechanism for foot rest is
falling apart. Tomaspayne edition with
dual center cup holders.
CORRECTION: ...
4 COMPLAINT: LITHIUM battery issue - not holding E 113859 MATHY

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Work Order : 10321

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Job #   Description           JOB INFORMATION           Type Bill To
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charge as well as it should - would like
to speak with matt about battery.
Discussed further with Matt on drop off,
if having more questions speak with
Matt.
CAUSE:    Check lithium battery for charge
consumption and usage. Matt to assist
with a devise to test battery.
CORRECTION: With solar panel there will be 5amp of
charge w/ full sun, trickle charge.
Running the refer while only on battery
only will drain the battery as it is
only trickle charging at 5amps. If CMR
would like to run unit on battery only
for extended periods of time we
recommend adding additional solar panel
to help, they would have longer charge
on battery with out eletrical hook up.
Additionally, the solar panel with not
keep the battery fully charged at all
times when in use.

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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
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BBI BBI        BEARING BRAKE INSPECTI TD  E-113859  0.50  115.00  57.50
RI Z991        PREFORM ROOF INSPECTIO TD  E-113859  0.30  115.00  34.50
DIAG Z990      MISC LABOUR CODE (EXTE TD  E-113859  1.00  115.00  115.00
4 Z990        MISC LABOUR CODE (EXTE TD  E-113859  0.50  105.00  52.50

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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
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BBI SSE        SHOP SUPPLIES - EXTERNAL  E-113859  1.00  19.46  19.46

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                                BILLINGS SUMMARY
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
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E 113859      0.00  259.50  0.00  19.46  15.39  294.35
Totals      0.00  259.50  0.00  19.46  15.39  294.35

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&k2S
&k0S