



Warranty Claim Form

Date: 6/13/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3727N8821787

Transcend 321BH

Retail Purchase Date: 8/18/2023

Work Started: 6/11/2024

Work Completed: 6/11/2024

Claim Status: Paid

Dealer Work Order #: 10299

Unit Offline Date: 2/25/2022

Claim #: 809689

Labor: \$115.00

Parts: \$0.00

Shipping: \$0.00

Total: \$115.00

Notes: cc-6/11/24

Dealer Information

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Approved Labor Rate: \$115.00

Customer Information

JUSTIN WIDMAR

266 N LAPHAM STREET
OCONOMOWOC, Wisconsin 53066
United States
262-745-5428

Operation Line # 1

Flat Rate Code: 740007 TV - R&R Cable Connection Plate *Fault Code:* Improper Installation/Build

Problem: Customer had unit delivered from storage on 4/11-upon delivery, tried to turn on the TV and there is no power to two outlets. The outlet that the TV plugs into and the outlet directly below the TV-plugged in tester 4/12- both outlets test as "open-hot" indicating a short in the circuit.

Hours: 1

Cause: Tested all outlets found no issues at this time. Did diagnose and trace wires for short.

Amount: 115.00

Remedy: Tech tested it and indicated a short in the circuit, Tech then checked all wires and tested all outlets and could not locate the short. Asking 1 hour to diagnose and trace wires for short.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #: