

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10280B

Date In: 16 MAY 24 Author: KOTT  
Promised Date: 08 SEP 24 Stock No: 10903  
: Year: 2023  
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN  
Address: 11333 COUNTY RD 2 Brand: REFLECTION 150 SERIES  
: MIDDLEBURY, IN Model: 260RD  
Postal/Zip: 46540 Miles/Hrs: 0  
Phone#(res): 888-825-2820 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: NONE Tag#: updated 8/7 via crm t  
Purchased Date: 07 APR 24 :  
Delivery Date: 25 APR 24 :  
InService Date: :  
Serial#: 573FR3123P3347034 :

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Job # Description JOB INFORMATION Type Bill To  
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5 COMPLAINT: CUSTOMER STATES THAT THE BEDROOM SHADE W 1020 GRAND  
IS NOT OPERATING CORRECTLY- NEEDS TO BE  
INSPECTED FOR WARRANTY-  
CAUSE: The retracting mechanism failed. Not  
able to fix Replaced roller shade in  
bedroom  
CORRECTION: Done  
6 COMPLAINT: CHECK UNIT FOR CURT AXLE GREASE ZERK W 1020 GRAND  
RECALL- RECALL #:23V-455  
CAUSE: 1003 SERVICE ADVISOR REQUESTED  
CORRECTION: Checked all 4 Zerk fittings, all were  
tight and secure. Had to remove each  
wheel to access the Zerk fittings. Done  
1 COMPLAINT: CUSTOMER STATES THAT THE REFER SEEMED W 1020 GRAND  
LIKE IT WAS NOT COOLING PROPERLY-  
CUSTOMER WOULD LIKE TO HAVE CHECKED FOR  
PROPER OPERATION-  
CAUSE: The fridge is 12v compressor style.  
Plugged camper in to shore power and  
turned fridge on @ 10am. The fridge  
will not reach below 38 even when set on  
the lowest setting. Removed the fridge  
from the cabinet it was mounted in to  
access the power wiring to check voltage  
and connection integrity. Verified  
voltage at the connection behind the  
fridge (when plugged in to shore power)

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@ 13.8v and draws about 6.5amps.  
After removing the fridge from the cabinet and letting run overnight, the temperature inside the refrigerator is still just 38. Even on the lowest setting, the refrigerator portion will only reach 38f. Will not get colder. Called Furrion Fridge running at 7.5-8 amps with compressor running. This is within spec. 38is the highest temperature that still meets the spec, but the rep believes something is not quite right. Furrion created a case and is looking into this issue as it is somewhat abnormal.

CORRECTION: Filled out warranty form from Furrion

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
5	82201486	SHADE 44 x 38	BLACK MANUAL	W-1020	1	83.58	83.58
6	822020074	AXLE GREASE	ZERK STANDARD	W-1020	2	1.18	2.36

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
5	WARR	MANUFACTURER WARRANTY	TD		W-1020	0.50	115.00	57.50
5	WARR	MANUFACTURER WARRANTY	NOK		W-1020	0.50	115.00	57.50
6	WARR	MANUFACTURER WARRANTY	NOK		W-1020	0.00	115.00	0.00
1	Z991	MISC CODE (NTERNAL)	NOK		W-1020	0.00	115.00	0.00
1	Z991	MISC CODE (NTERNAL)	NOK		W-1020	0.04	115.00	4.60
6	WARR	MANUFACTURER WARRANTY	NOK		W-1020	0.50	115.00	57.50
6	WARR	MANUFACTURER WARRANTY	NOK		W-1020	0.00	115.00	0.00
1	Z991	MISC CODE (NTERNAL)	NOK		W-1020	0.96	115.00	110.40
1	Z991	MISC CODE (NTERNAL)	NOK		W-1020	0.00	115.00	0.00
1	Z991	MISC CODE (NTERNAL)	NOK		W-1020	0.00	115.00	0.00
1	Z991	MISC CODE (NTERNAL)	NOK		W-1020	0.00	115.00	0.00

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Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
5	FRT	FREIGHT FOR SHADE AND ZERK		W-1020	1.00	12.44	12.44

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CUSTOMER COMMENTS

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Text is preferred method.

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	85.94	287.50	0.00	12.44	0.00	385.88
	Totals	85.94	287.50	0.00	12.44	0.00	385.88

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