



Warranty Claim Form

Date: 11/15/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3123P3347034
Reflection 260RD
Retail Purchase Date: 4/25/2024
Work Started: 11/1/2024
Work Completed: 11/1/2024

Claim Status: Paid
Dealer Work Order #: 10280B
Unit Offline Date: 6/1/2023

Claim #: 850760
Labor: \$103.50
Parts: \$80.99
Shipping: \$12.44
Total: \$196.93

Notes: *LINE 1 I am not see pics of the blind pulled open maybe we are having issues, please email it to me at mspringer@gdrv.com msl 11/11 *LINE 1 vendor requires clear pic of the blind removed from unit and pulled open LINE 2 what did you torqued the bolts too? Were the other 2 ok? did they just need tightened mls 11/7 TG what did you do ? please add to Remedy what was done. Pics are ok. Thanks

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

MICHAEL ROBILLARD
341 W FLORIDA AVE
APPLETON, Wisconsin 54911
United States
920-312-8937

Operation Line # 1

Flat Rate Code: 690007 Shades - R&R Shade

Fault Code: Component Failure

Problem: Customer states that the bedroom shade is not operating correctly-needs to be inspected for warranty.

Hours: .2

Cause: DS shade in bedroom will not retract. Need to order a new one.

Amount: 23.00

Remedy: Removed and replaced the damaged shade with a new one.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
691486 SHADE 44 x 38 BLACK MANUAL ROLLER SHADE W/STRING	SHADE 44 x 38 BLACK MANUAL ROLLER SHADE W/STRING		1	1	78.62

Operation Line # 2

Flat Rate Code: 910038 Recalls/Field Campaign - Curt Axle Grease Zerk - 23V-455/2023-367
Fault Code: Recall

Problem: Check unit for Curt Axle Grease Zerk Recall. If the axle nut comes loose, the spindle and wheel could separate from the trailer. A wheel separation could cause a loss of control and increase risk of a crash. Hours: .7

Cause: Recall for 2 Amount: 80.50

Remedy: Pictures added for recall. Zerks look to be showing signs of the recall being needed. Sublet Repairs: \$0.00

Manufacturer #: Curt

Model #: 866-524-7821

Serial #: S010338983

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
120074 AXLE GREASE ZERK STANDARD	AXLE GREASE ZERK STANDARD		2	1	2.37