



Warranty Claim Form

Date: 3/13/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR4327R9925493

Reflection 370FLS

Retail Purchase Date: 12/9/2023

Work Started: 3/4/2025

Work Completed: 3/4/2025

Claim Status: Paid

Dealer Work Order #: 10273

Unit Offline Date: 11/14/2023

Claim #: 878585

Labor: \$23.00

Parts: \$0.00

Shipping: \$0.00

Total: \$23.00

Notes: Line 120024- Denied, job was not preformed and completed per approval authorization. You were approved to replace 4 dust caps and did not replace all 4. -3/7/25 AB LCI authorizes 4 old style, steel grease caps complete, any affected center caps and 2 hours labor for installation. You can do a VCB and authorization is in case 5457026. changed FRC 140004 to 120024

Dealer Information

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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$115.00

Customer Information

GREGORY ZUEHLKE
3665 GOLDEN EAGLE DR
BELOIT, Wisconsin 53511
United States
608-449-9498

Operation Line # 1 (Denied)

Flat Rate Code: 120024 Hub - R&R - Axle Hub Grease Dust *Fault Code:* Component Failure
Cap

Problem: Customer states that one of the tires on the door side of the unit, the bearing buddy
came off and needs to be put back on.

Hours: 0

Cause: Will need four new bearing buddies.

Amount: 0.00

Remedy: Need four new bearing buddies and 2 hours of labor.

Sublet Repairs: \$0.00

Manufacturer #: NA

Model #: NA

Serial #: NA

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	0.00

Operation Line # 2

Flat Rate Code: 560016 Entry Door - Adjust Door (Main)

Fault Code: Damaged/Maintenance

Problem: Customer states that the front door seems like it is out of square- customer states that you have to slam it really hard in order to get it to close.

Hours: .2

Cause: The striker plate moved a little bit.

Amount: 23.00

Remedy: Unscrewed the striker place and moved it back over and tightened the screws back up. Door closes just fine now.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: