

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10271

Date In: 06 APR 24 Author: KOTT
Promised Date: 19 APR 24 Stock No:
: Year: 2023
Customer Name: 17256 - PISCHKE, MANDY Manufacturer: GRAND DESIGN
Address: W6470 HIDDEN SPRINGS D Brand: SOLITUDE
: NESHKORO, WI Model: 390RK
Postal/Zip: 54960 Miles/Hrs:
Phone#(res): (920) 229-7123 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: PISCHKE163@YAHOO.COM Tag#:
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FS4421PAA15100 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THERE IS A RECALL W 1020 GRAND
ON THE AXLES- CUSTOMER IS SENDING A PIC
OF THE RECALL- RECALL #23V-490 COPY OF
RECALL ATTACHED TO WORK ORDER-
CAUSE: Recall. I torqued the u-bots on both
axles to the manufacturer specs. A few
of them were loose.
CORRECTION: Done.
2 COMPLAINT: CMR STATES THT THE REFER IS NOT W 1020 GRAND
OPERATING- CMR STATES THAT THREE OF THE
PLASTIC DOOR SHELVES ARE CRACKED AND
NEED TO BE REPLACED- THERE IS ALSO A
CRACK IN THE DOOR ITSELF- CUSTOMER ALSO
STATES THAT IT IS NOT COOLING- CUSTOMER
COULD NOT GET THE REFER TO GO BELOW 58
DEGREES- REFER MODEL #: FCR20DCAFA
CAUSE: I turned the fridge on, put a
thermometer in a glass of water, and let
the fridge run over the weekend. When I
checked the temperature, it was at 40
degrees, and the fridge wasn't set on
the coldest setting. I turned it to the
coldest setting and let it run longer. I
checked it an hour and a half later, and
it was at 39 degrees. NPF Their are
faint scratches in the main fridge door
on the left side and scratches in the
door in the middle. So we will have to

Continued on page 2

Work Order : 10271

| Job # | Description | JOB INFORMATION | Type | Bill To |
|-------|--|---|------|------------|
| | | order TWO new doors. The interior bottom door shelf is cracked and needs replacement. | | |
| 4 | CORRECTION: ... COMPLAINT: CUSTOMER STATES THAT THE BLINDS ARE PULLING APART AT THE BOTTOM WOULD LIKE TO HAVE LOOKED AT- CAUSE: BLINDS ARE FAILING FROM TEH MANUFACTURER- THE BOTTOM OF THE BLINDS ARE PULLING OUT OF THE BOTTOM BRACKET OF THE BLINDS- WILL NEED TO REPLACE A TOTAL OF 5 BLINDS IN THE UNIT THAT MEASURE 26" (W) X52" (L)- TWO IN THE DS SLIDE OUT WITH THE SOFA- ONE IN THE ODS SLIDE OUT WITH THE SOFA- TWO IN THE BEDROOM ON THE LEFT AND RIGHT SIDE OF THE HEAD OF THE BED- BLINDS ARE BLACK IN COLOR- | | W | 1020 GRAND |
| WARR | COMPLAINT: WARRANTY REPAIR 1 - STANDING WATER IN FRONT PASS THROUGH STORAGE COMPARTMENT. CAUSE: I air tested the unit, and it didn't show any leaks. I hooked water up and cycled it through the fixtures in the bathroom since it's right above the storage compartment, and I don't see any leaks. I turned the hot water on and loaded up the lines and let the system sit pressurized for 3 hours with no leaks. I opened up the wall in the front storage and checked behind the panel and didn't see any leaks. I put water in the tray that's under the distribution panel to see if the water was getting past that somehow, and it isn't. I air tested the unit, and it didn't show any leaks. I hooked water up to the unit and went into the bathroom and ran water since it's right above the storage, and I don't see any leaks. I opened up the wall in the front storage and checked the back side of the water distribution panel, and I still don't see any leaks. I turned the water heater on and put hot water in the lines, and I just let the unit sit while the water system is pressurized. | | W | 1020 GRAND |
| WARR | CORRECTION: Done. COMPLAINT: WARRANTY REPAIR 2 - STRESS FRACTURE BY THE DS CORNER OF FW. PICTURES IN ORDER. CAUSE: I'm not really sure what caused the | | W | 1020 GRAND |

Continued on page 3

Work Order : 10271

cracks. It doesn't really look like anything is pushing out. We have to see what warranty wants to do. Whatever warranty decides to do the unit will need a decal

WARR CORRECTION: ...
 COMPLAINT: WARRANTY REPAIR 3 - REAR COMPARTMENT DOOR IS WARPPED. PULLING AWAY ON DS OF DOOR. COMPARTMENT ON THE BACK OF UNIT.
 CAUSE: The rear cargo door is warped. There are no identification tags on the door. The door is 57 1/4 in wide and 35 in tall.

WARR CORRECTION: ...
 COMPLAINT: WARRANTY REPAIR 4 - The trim that hides the side of the facia on the front of the ds slide is falling off and a baton strip by the stairs fell off.
 CAUSE: The trim fell off. I nailed it on
 CORRECTION: Done.

| Job# | Lab Code | Description | LABOUR | Mech | Bill to | Hrs | Rate | Total |
|-------|----------|------------------------|--------|------|---------|------|--------|-------|
| 1 | WARR | MANUFACTURER WARRANTY | JGK | | W-1020 | 0.50 | 115.00 | 57.50 |
| 2 | WARR | MANUFACTURER WARRANTY | JGK | | W-1020 | 0.07 | 115.00 | 8.05 |
| 4 | WARR | MANUFACTURER WARRANTY | | | W-1020 | 0.00 | 115.00 | 0.00 |
| ARR01 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.00 | 115.00 | 0.00 |
| ARR02 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.41 | 115.00 | 47.15 |
| ARR03 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.50 | 115.00 | 57.50 |
| ARR02 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.09 | 115.00 | 10.35 |
| ARR01 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.08 | 115.00 | 9.20 |
| ARR01 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.42 | 115.00 | 48.30 |
| 2 | WARR | MANUFACTURER WARRANTY | JGK | | W-1020 | 0.43 | 115.00 | 49.45 |
| ARR04 | Z992 | MISC LABOUR CODE (WARR | JGK | | W-1020 | 0.50 | 115.00 | 57.50 |

BILLINGS SUMMARY

| Type | Bill Id | Parts | Labour | Sublet | Extras | Tax | Total |
|--------|---------|-------|--------|--------|--------|------|--------|
| W | 1020 | 0.00 | 345.00 | 0.00 | 0.00 | 0.00 | 345.00 |
| Totals | | 0.00 | 345.00 | 0.00 | 0.00 | 0.00 | 345.00 |

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