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W/O: 10260
Promised Date:
15 APR 24



WO #: 10260

Customer Name: 16782 - HORSTMANN,
WILLIAM

Address: 1001LAWNDALE DRIVE
BEAVER DAM, WI

Postal/Zip: 53916

Phone#(res): 920-382-0892

Phone#(bus):

Cell Phone:

Email: NONE

Date In: 04 APR 24

Promised Date: 15 APR 24

Purchased Date: 20 MAR 23

Delivery Date: 08 APR 23

InService Date:

Serial#: 573TE3422P6644014

Author: MGRAY

Stock No: 10815

Year: 2023

Manufacturer: GRAND DESIGN

Brand: IMAGINE

Model: 2970RL

Miles/Hrs: 0

Exterior Color:

Unit Type: TT-TRAVEL TRAILER

License#:

Tag#: HARD PROMISE 4/15

Job #WARR01 - Warranty

COMPLAINT: WARRANTY REPAIR 1 - 4/4 CMR STATES THAT THE REFER SLID-OUT IS NOT WORKING PROPERLY. Clicking when going out. When leaving it wouldnt go all the way. Going in crooked

CAUSE: The slide was out of sync.

I ran the slide out, and the front side stopped, and the rear kept going. I ran the slide back in and found the controller underneath the bathroom sink. I re synced the the slide, ran it in and out three times, let it sit for a while and than ran it in and out five more times with no issues.

CORRECTION: I ran the slide out, and the front side stopped, and the rear kept going. I ran the slide back in and found the controller underneath the bathroom sink. I re synced the the slide, ran it in and out three times, let it sit for a while and than ran it in and out five more times with no issues.

Labor

Job #	Description	Total
WARR01	MISC LABOUR CODE (WARRANTY)	N/C

Subtotal for Job #WARR01: 0.00

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 11 Apr 2024

Customer #: 16782
HORSTMANN, WILLIAM

