



Warranty Claim Form

Date: 4/22/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3422P6644014
Imagine 2970RL
Retail Purchase Date: 4/8/2023
Work Started: 4/5/2024
Work Completed: 4/4/2024

Claim Status: Paid
Dealer Work Order #: 10260
Unit Offline Date: 11/28/2022

Claim #: 793825
Labor: \$57.50
Parts: \$0.00
Shipping: \$0.00
Total: \$57.50

Notes: AB 4/17 Dealer: Claim 793825 previously PA 766837 was submitted prematurely by accident, please hold off on processing this claim until we know the work is completed. Apologies and Thank you!

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

WILLIAM HORSTMANN
1001 LAWNSDALE DRIVE
BEAVER DAM, Wisconsin 53916
United States
920-382-0892

Operation Line # 1

Flat Rate Code: 410010 Slide Out Wiring - Resecure/Support *Fault Code:* Damaged/Maintenance Wiring

Problem: Apologies do not know the labor code, please advise. Customer states that the refer slide-out is not working properly. Clicking when going out. When leaving it wouldn't go all the way. Going in crooked. *Hours:* .5

Cause: The slide was out of sync. I ran the slide out, and the front side stopped, and the rear kept going. I ran the slide back in and found the controller underneath the bathroom sink. I re synced the slide, ran it in and out three times, let it sit for a while and then ran it in and out five more times with no issues. *Amount:* 57.50

Remedy: Tech ran the slide-out, and the front side stopped, and the rear kept going. I ran the slide back in and found the controller underneath the bathroom sink. Then re synced the slide, ran it in and out three times, let it sit for a while and then ran it in and out five more times with no issues. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: