



Warranty Claim Form

Date: 6/27/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3624RAA16901

Solitude 310GK

Retail Purchase Date: 10/6/2023

Work Started: 6/4/2024

Work Completed: 6/4/2024

Claim Status: Paid

Dealer Work Order #: 10251

Unit Offline Date: 9/12/2023

Claim #: 810279

Labor: \$264.50

Parts: \$201.34

Shipping: \$12.52

Total: \$478.36

Notes: JPH 6-5-24 please let Cassie know to deny the other PA

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$115.00

Customer Information

ROBERT PERLING

1154 CYPRESS AVE
FRIENDSHIP, Wisconsin 53934
United States

414-758-4608

Operation Line # 1

Flat Rate Code: 910042 Recalls/Field Campaign - Curt Axle U-Bolt *Fault Code:* Recall
Replacement 24v-193/2024-164 910042

Problem: Customer received letter regarding recall.

Hours: 1.8

Cause: Customer has a dual axle, passenger side rear axle has already been replaced. U bolt may have been over torqued.

Amount: 207.00

Remedy: Will need to replace the rest of the u-bolt and tie plate kit. This is torqued to 90 foot pound

Sublet Repairs: \$0.00

Manufacturer #: Grand Design

Model #: 310GK

Serial #: 573FS3624RAA16901

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
130064 AXLE U BOLT ONLY 9/16 18 X 7.25" (FOR 3" TUBE) YZ F/ 8K AXLE LIPPET	AXLE U BOLT ONLY 9/16 18 X 7.25" (FOR 3" TUBE) YZ F/ 8K AXLE LIPPET		8	1	112.32
120057 AXLE TIE PLATE 4 X 6.21 X .8 X .8 F/ 8000#, 7000#, 3500#	AXLE TIE PLATE 4 X 6.21 X .8 X .8 F/ 8000#, 7000#, 3500#		4	1	44.72
120378 AXLE NUT ONLY 9/16 - 18 FLNGN YELZN GR5 ST	AXLE NUT ONLY 9/16 - 18 FLNGN YELZN GR5 ST		16	1	44.30

Operation Line # 2

Flat Rate Code: 110017 Underbelly - Resecure

Fault Code: Damaged/Maintenance

Problem: Underbelly strap ODS front is missing a screw and is starting to hang down.

Hours: .5

Cause: A screw broke and was not holding the strap in place.

Amount: 57.50

Remedy: Replaced the broken screw and secured the strap in place.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: