



8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

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(715) 325-5170
mail@greenwayrv.com
www.greenwayrv.com

W/O: 10251
Promised Date: 25 DEC 24



WO #: 10251

Customer Name: 16934 - PERLING, ROBERT
Address: 1154 CYPRESS AVE
FRIENDSHIP, WI
Postal/Zip: 53934
Phone#(res): 414-758-4608
Phone#(bus):
Cell Phone:
Email: ROBERTPERLING@ICLOUD.COM

Date In: 01 APR 24
Promised Date: 25 DEC 24
Purchased Date: 21 JUL 23
Delivery Date: 29 SEP 23
InService Date:
Serial#: 573FS3624RAA16901

Author: KOTT
Stock No: 10967
Year: 2024
Manufacturer: GRAND DESIGN
Brand: SOLITUDE
Model: 310GK
Miles/Hrs: 0
Exterior Color:
Unit Type: FW-FIFTH WHEEL
License#:
Tag#: CMR PICKED UP UNIT

Job #1 - Warranty

COMPLAINT: CUSTOMER RECEIVED LETTER REGARDING RECALL #: 24V-193
CUSTOMER HAS A DUAL AXLE- PASSENGER SIDE REAR AXLE HAS ALREADY BEEN REPLACED-
WILL NEED TO REPLACE THE REST OF THE U-BOLT AND TIE PLATE KIT

CAUSE: Recall.

All the U-bolts on the rear axle were barely finger tight. Half of the U-bots on the front axle were not very tight either.

I replaced the U-bolts on both axles and torqued them to 90ft lb.

CORRECTION: Done.

Labor

Job #	Description	Total
1	RECALL 24V-193- INSPECTION	207.00

Parts

Part #	Description	Qty	Price	Total
8220130064	AXLE U BOLT ONLY 9/16 18 X 7.25" (FOR 3" TUBE) YZ F/ 8K AXLE LIPPERT	8.00	14.04	112.32
822020057	AXLE TIE PLATE 4 X 6.21 X .8 X .8 F/ 8000#, 7000#, 3500#	4.00	11.18	44.72
822020378	AXLE NUT ONLY 9/16 - 18 FLNGN YELZN GR5 ST	16.00	2.77	44.32

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	12.52	12.52

Subtotal for Job #1: 420.88

Job #2 - External

COMPLAINT: CUSTOMER REQUESTS HAVING A CUT OFF INSTALLED FOR THE WASHER SO THAT
HE NO LONGER HAS TO ASSIST WITH WINTERIZATION

CAUSE: 1001 CUSTOMER REQUESTED.

I cut the hot and cold water lines in the front storage and added shut-off valves. I turned the water on to test it when I was done.

The job took .6 to complete

Customer #: 16934
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CORRECTION: Done.

Labor

Job #	Description	Total
2	MISC LABOUR CODE (EXTERNAL)	N/C

Parts

Part #	Description	Qty	Price	Total
662545087610	STOP VALVE Q-PEX 1/2	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CUSTOMER ADDED 5/25 - UNDERBELLY STRAP ODS FRONT IS MISSING A SCREW OR SOMETHING AND IS STARTING TO HANG DOWN.

CAUSE: A screw broke.
I put a new one in.

CORRECTION: Done.

Labor

Job #	Description	Total
3	SECURE UNDERBELLY STRAP	57.50

Subtotal for Job #3: 57.50

Parts Total: 201.36
 Labour Total: 264.50
 Sublet Total: 0.00
 Extras Total: 12.52

WORK ORDER TOTAL: 478.38

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 04 Jun 2024

W/O: 10251
Promised Date: 25 DEC 24



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PERLING, ROBERT

