



Warranty Claim Form

Date: 8/30/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3824R9925602
Reflection 311BHS
Retail Purchase Date: null
Work Started: 4/25/2024
Work Completed: 4/25/2024

Claim Status: Paid
Dealer Work Order #: 10244
Unit Offline Date: 12/6/2023

Claim #: 828740
Labor: \$575.00
Parts: \$663.47
Shipping: \$26.86
Total: \$1265.33

Notes: RJ 08/01/24 *Please hold all parts for a minimum of 30 days after claim is paid*

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
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United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Operation Line # 1

Flat Rate Code: 170002 Lippert Electric - R&R Actuator *Fault Code:* Component Failure Assembly

Problem: ods kitchen slide not working. When trying to push the slideout button for the ODS kitchen slide out there is a "click" from the button but no mechanical response- slide out does not move at all. Will need 5 hours to complete total repair. *Hours:* 5

Cause: Kitchen slide ODS not functioning at all. *Amount:* 575.00

Remedy: Checked fuses, verified ok. Tested for power at controller, tested ok. Checked for power at slide motor, tested ok. Jumped motor straight to battery. Moved very little bit twice, not functioning properly. Replaced slide actuator and the kitchen slide is working great. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
170003	ACTUATOR-40" W/ HIGH SPEED MOTOR 18:1 VENTURE		1	1	663.47