



Alix Mongiat <alix@dealer-advisors.com>

Pre-Authorization 763985

5 messages

Alix Mongiat <alix@dealer-advisors.com>

Fri, Jul 26, 2024 at 2:43 PM

To: Claims <claims@granddesignrv.com>

Cc: Stephanie Kendziorski <stephanie@dealer-advisors.com>, Ashlee Olsen <ashlee@dealer-advisors.com>

Good afternoon,

We have PA 763985 that was approved for replacement of the slide motor, however we actually had to replace the actuator. Can you please revise this PA back to us so we can correct and submit for approval? Or if you would prefer us to create a new PA, let us know.

Thank you,

--

Alix Mongiat

Warranty Administrator

iClaimsservices

www.iclaimsservices.com

Integrity Management Advisors

www.dealer-advisors.com

906.201.2399

Christine Weist <cweist@granddesignrv.com>

Fri, Jul 26, 2024 at 4:52 PM

To: Alix Mongiat <alix@dealer-advisors.com>

Good Afternoon,

Please advise why the complete actuator would need to be replaced.

Thank you,

Christine Weist

Warranty Assistant Manager

Grand Design RV

11356 CR2

Middlebury, IN 46540

888-825-2820

574-825-9249 – fax

cweist@granddesignrv.com

www.granddesignrv.com

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Alix Mongiat <alix@dealer-advisors.com>
To: Christine Weist <cweist@granddesignrv.com>

Sun, Jul 28, 2024 at 10:25 PM

Hello,

Here are the notes from the technician:

Checked fuses, verified ok.

Tested for power at controller, tested ok.

Checked for power at slide motor, tested ok.

Jumped motor straight to battery. Moved very little bit twice, not functioning properly. After further testing I believe it is the actuator that needs replacement.

Replaced slide actuator 4/24

Kitchen slide working great.

Thank you,

[Quoted text hidden]

Alix Mongiat <alix@dealer-advisors.com>
To: Christine Weist <cweist@granddesignrv.com>

Wed, Jul 31, 2024 at 8:18 AM

Good morning,

I am following up on this as we have not heard anything back. Please advise if you will be approving the replacement of the actuator and if we need to create a new PA for it or if we can just update the old PA.

Thank you,

[Quoted text hidden]

Rodney Jarnagin <rjarnagin@granddesignrv.com>
To: "alix@dealer-advisors.com" <alix@dealer-advisors.com>

Wed, Jul 31, 2024 at 4:59 PM

It is in pending for you to update.

Thank You

Rodney Jarnagin

Dealer Relations Representative

Grand Design RV

11356 CR 2

Middlebury, IN 46540

P: 888-825-2820

F: 574-825-9249



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