

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10237

Date In: 30 MAR 24 Author: MGRAY
Promised Date: 31 DEC 24 Stock No: 10758
: Year: 2023
Customer Name: 17031 - POLZIN, SCOTT Manufacturer: GRAND DESIGN
Address: W12680 HWY 73 PO BOX 3 Brand: TRANSCEND XPLOR
: PLAINFIELD, WI Model: 265BH
Postal/Zip: 54966 Miles/Hrs: 0
Phone#(res): 7154216926 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: SCOTT@VALLEYNCI.COM Tag#: 5/9 EMAILED TO CMR FOR
Purchased Date: 31 AUG 23 :
Delivery Date: 11 SEP 23 :
InService Date: :
Serial#: 573TT3329P8825350 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: CMR CALLED AFTER GOING ON ROOF OF UNIT- W 1020 GRAND
NOTICED CRACKING AROUND SKYLIGHT WHERE
SCREWS ARE AND DICOR SHRUNK AWAY LEAVING
GAPS IN SEALANT. ADVISED CMR TO SEAL UP
SKYLIGHT UNTIL SERVICED. PICS ATTACHED
CAUSE: pics taken 8 tubes of lap sealant was
used what I found was the middle
skylight was Cracked letting in water
even the inner skylight is cracked as
well I removed the inner skylight to
bring in shop call customer when we have
the customer will pickup and install
himself
CORRECTION: remove the existing sealant and screws
from cracked exterior skylight pulled
off skylight cleaned roof surface placed
butyl tape on backside of new skylight
secured down with proper screws and lap
sealant was used to seal the exterior
skylight is now ok
SC SERVICE CALL TO N6315 3RD DRIVE/PLAINFIELD *4/19 CMR E 17031 POLZI
CALLED CONCERNED ABOUT SEALANT AROUND SKYLIGHT NOT
DRYING OR LAYING DOWN CORRECTLY. 4/24 CMR STILL NOT
HAPPY WITH HOW SEALANT LOOKS-ORDER INNER GARNISH AND
NTS MOBILE SERV TO INSTALL / CHECK PREVIOUS SEALANT
REPAIR
1 COMPLAINT: CMR CALLED 4/19 & 4/27 STATING THE ROOF I PCM POLIC
LAP SEALANT WE APPLIED ON 4/17 IS STILL

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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                NOT DRY AND IS NOT LAYING DOWN FLAT AT
                                ALL. CMR WOULD LIKE IT LOOKED AT ASAP -
                                UNIT INDOORS AND CMR STATES HE CAN NOT
                                GO CAMPING UNTIL FIXED DUE TO CONCERN OF
                                WATER INTRUSION.
    CAUSE:  pics taken the sealant is perfectly
                                normal a little wavy it's the process
                                that the dicor does I showed the
                                customer and explained sometimes it take
                                30 days for fully cure
    CORRECTION: added a little lap sealant on the
                                existing sealant customer was concerned
                                about
    
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Job # Part No  Description           PARTS           Bill to  Qty  Price  Total
*****
WARR  82205879  SKYLIGHT OUTER 14X22 CLEAR/ W-1020      1   20.07  20.07
WARR  630027     TRIM SKYLIGHT 14 X 22 X 4 M W-1020      0   23.81   0.00
WARR  822010346  GARNISH WHITE PLASTIC 5"   W-1020      0    9.86   0.00
    
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Job# Lab Code  Description           LABOUR  Mech Bill to  Hrs  Rate  Total
*****
WARR RV31I-14  SHOWER SKYLIGHT DOME R JS  W-1020      1.50  115.00  172.50
   SC SC      SERVICE CHARGE           E-17031     0.00  130.00   0.00
   1 RV31I-6  ROOF SPOT SEAL TOUCH U JS  I-PCM       0.50   70.00   35.00
    
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*****
Job # Excode  Description           EXTRAS           bill to  Qty  Price  Total
*****
   SC SC      SERVICE CALL           E-17031     12.00   3.75   45.00
WARR  FRT      FREIGHT               W-1020      1.00   28.00   28.00
WARR  FRT      FREIGHT               W-1020      1.00   13.74   13.74
WARR  FRT      FREIGHT               W-1020      1.00   15.56   15.56
    
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                                BILLINGS SUMMARY
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
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E  17031      0.00   0.00   0.00   45.00  2.48  47.48
I  PCM       0.00  35.00   0.00   0.00   0.00  35.00
W  1020      20.07  172.50   0.00  57.30   0.00  249.87

    Totals      20.07  207.50   0.00  102.30  2.48  332.35
    
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