

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
GREENEWAY INC
DBA GREENEWAY RV SALES & SERVICE
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS, WI 54494
USA

CLAIM STATUS Paid
CLAIM 1885413
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TPUP29RP102001
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 420 / 420
ITEM # PUT38RLB
DEALER RO # 10231B
CLAIM START DATE 04/16/2024
CLAIM END DATE 04/18/2024

Labor rate: \$115.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
30-102-24-00-001101 Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/
Repair/No Tread Code
Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2024-04-16 14:41:46 :: Complaint: Ceiling trim on kitchen slide out has a big gap. Cause: Trim is too short. Correction: Use white putty to fill.
Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$57.50
Serial# Appr Hrs 0.10 Appr Labor Amt \$11.50
Notes
flat rate

Labor

Line# 2 Operation Code Operational Description
30-99-24-00-001030 Valance - Interior/Soft Goods/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2024-04-16 14:45:07 :: Complaint: Valance on rear wall is loose. Cause: Screws manufacturer used were really small so valance was just hanging off the top of the screws. Correction: Removed valance and shade, installed valance with larger screws and re-installed the shade back into place.
Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$57.50
Serial# Appr Hrs 0.40 Appr Labor Amt \$46.00
Notes
why did tech have to remove ? a screw just could be added
Technician removed the valance to replace all of the screws as they were too short and the valance was hanging on the tip of each screw. Thank you!
flat rate .20 X 2

Labor

Line# 3 Operation Code Operational Description
30-101-24-00-001076 Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2024-04-16 14:47:01 :: Complaint: Bunk door is peeling at the bottom. Cause: Edge is peeling from manufacturer. Correction: Used glue to secure the peeling edge down.
Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$57.50
Serial# Appr Hrs 0.20 Appr Labor Amt \$23.00
Notes
flat rate

Labor

Line# 4 Operation Code Operational Description
30-95-24-00-000963 Free Standing Dinette Table, Chair, Bar Stool - Interior/Dinette/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2024-04-16 14:53:06 :: Complaint: Dining chairs have scratches. Cause: Scratched from manufacturer. Correction: Use wood marker to cover the scratches.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$57.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$23.00

Notes

flat rate .10 X 2 to touch up

Labor
Line# 5

Operation Code	Operational Description
60-139-24-00-001555	Single Sink - Plumbing/Kitchen (Galley) Sink/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2024-04-16 14:57:28 :: Complaint: Kitchen sink has a scratch in its finish. Cause: Scratched from manufacturer. Correction: Nothing done at this time- just noted in case future customer complains.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

not noted in DAF

all damages and shortages are to be reported
72 hours of delivery and 90 days to file claim

Submitted	Labor Amt	\$230.00	Approved	Labor Amt	\$103.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$230.00		Total	\$103.50

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.