

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10218B

Date In: 08 AUG 24 Author: AFREEMAN
Promised Date: 25 DEC 24 Stock No: 10908
: Year: 2023
Customer Name: 16458 - MULVANEY, MICH Manufacturer: GRAND DESIGN
Address: 1426 RAINDANCE TRAIL, Brand: REFLECTION FW
: NEKOOSA, WI Model: 337RLS
Postal/Zip: 54457 Miles/Hrs:
Phone#(res): 414-333-0850 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: KATHLEEN.MULVANEY@OUTL Tag#:
Purchased Date: 29 JUL 23 :
Delivery Date: 05 AUG 23 :
InService Date: :
Serial#: 573FR3724P9924075 :

Job # Description JOB INFORMATION Type Bill To

4 COMPLAINT: CUSTOMER STATES THAT THE DS AND ODS W 1020 GRAND
PROPANE COMPARTMENT DOORS SEEM LOOSE-
CUSTOMER STATES THAT THEY COME OPEN IN
TRAVEL-
CAUSE: The bottom latch on the ds and the top
latch on the ods are to short. I got
longer ones and I had to change the
shape of them a little bit to get the
doors to latch properly. NEED .50 FOR
REPAIRS.
CORRECTION: Custom shaped new longer latches.
installed them and doors now latch
properly.
5 COMPLAINT: CUSTOMER STATES THAT THE DINETTE TABLE W 1020 GRAND
IS LOOSE-
CAUSE: The table base is loose. I took the four
screws out, flipped the table over and
tightened down the nut that's on the
bottom. I put the four screws back in
and their was still a slight wobble so I
added a few nails to the post. need .50
for repairs.
CORRECTION: needed to remove table top to resecure
the bracket securing top to the base, it
was still wobbly so I added a few nails
to secure it better then reinstalled the
tapletop.
7 COMPLAINT: CUSTOMER STATES THAT THE MARKER LIGHT ON W 1020 GRAND

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Work Order : 10218B

Job #	Description	JOB INFORMATION	Type	Bill To
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THE ODS OF THE FRONT CAP IS BURNT OUT
 AND NEEDS TO BE REPLACED- POSSIBLE BAD
 GROUND

CAUSE: A combination of the manufacturer over
 tightening the screws causing the case
 to crack and they're strands of wiring
 sticking out around the wire connector
 that are touching the aluminum frame. I
 cut the silicone, removed the screws and
 the light fell apart. As I was trying to
 get the wire connectors out, I saw a
 couple of sparks, and after I got the
 connectors out, I saw strands of a wire
 hanging out. We don't have the light, so
 I had to get one ordered. I installed
 and tested the new light.need .50 for
 repairs.

CORRECTION: removed light, tested it not working.
 reinstalled a new light tested it
 working correctly.

8	COMPLAINT:	CUSTOMER STATES THAT THE AUTO LEVEL KEEPS THROWING A CODE THAT TELLS HIM TO OPERATE MANUALLY- SAME CODE THAT IT WAS SAYING PREVIOUSLY- SAME CODE THAT WAS PREVIOUSLY-	W	1020	GRAND
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CAUSE: Faulty controller. I turned the system
 on, and it had a code for the front
 right jack. I extended all the legs six
 inches and retracted them all. I ran the
 front jacks up and down and I noticed
 the the front ds jack is always lagging
 behind. I extended and retracted them
 all four times and the jack would always
 lag. I checked to make sure that the leg
 is getting proper voltage and it is. I
 went to switch the plugs on the
 controller for the front jacks to verify
 if it's a leg or controller issue and
 the plug that's attached to the board
 isn't attached all the way. The soder
 welds broke so I replaced the board. I
 re calibrated the auto level system and
 auto leveled and retracted the system
 several times to test it with no issues.
 will need 3.5 hrs for all testing and
 repairs and a new one control board
 ordered.

CORRECTION: will need a new one control board
 installed.

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Job # Part No Description PARTS Bill to Qty Price Total
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4 822060727 DOOR BAGGAGE BD CAM FINGER W-1020 2 2.50 5.00
7 822020997 LIGHT LED AMBER MARKER SIDE W-1020 1 6.01 6.01
8 82203280 LCI 4 PT.ONE CONTROL JACK L W-1020 1 583.62 583.62
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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4 WARR MANUFACTURER WARRANTY JGK W-1020 0.30 115.00 34.50
4 WARR MANUFACTURER WARRANTY JGK W-1020 0.00 115.00 0.00
5 WARR MANUFACTURER WARRANTY JGK W-1020 0.30 115.00 34.50
7 WARR MANUFACTURER WARRANTY JGK W-1020 0.21 115.00 24.15
7 WARR MANUFACTURER WARRANTY JGK W-1020 0.00 115.00 0.00
7 WARR MANUFACTURER WARRANTY JGK W-1020 0.29 115.00 33.35
8 Z990 MISC LABOUR CODE (EXTE JGK W-1020 0.50 115.00 57.50
8 Z990 MISC LABOUR CODE (EXTE JGK W-1020 0.81 115.00 93.15
8 Z990 MISC LABOUR CODE (EXTE JGK W-1020 0.19 115.00 21.85
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Job # Excode Description EXTRAS bill to Qty Price Total
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7 FRT FREIGHT W-1020 1.00 12.48 12.48
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BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total
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W 1020 594.63 299.00 0.00 12.48 0.00 906.11
Totals 594.63 299.00 0.00 12.48 0.00 906.11
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&k2S
&k0S