



Alix Mongiat <alix@dealer-advisors.com>

Fwd: Final Request Claim 828384

1 message

Greeneway Warranty <greeneway@dealer-advisors.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Wed, Sep 11, 2024 at 9:37 AM

----- Forwarded message -----

From: **Mary Lou Springer** <mspringer@granddesignrv.com>
Date: Wed, Sep 11, 2024, 9:08 AM
Subject: Final Request Claim 828384
To: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>

Good Morning

*LINE 2 vendor requires clear pic of the defective part removed from the unit both sides with the valve open

LINE 4 vendor requires clear pic of the defective part removed from unit front and back

LINE 15 please provide invoice

LINE 17 vendor requires clear pic of each axle tag ALSO what were the zerks torqued too ?

Thank you 😊

Respectfully,

Mary Lou

Mary Lou Springer

Warranty Claims Processor

11356 CR 2

Middlebury, IN 46540

Phone : 574-825-9679

Fax: 574-825-9249



From: Mary Lou Springer
Sent: Tuesday, August 27, 2024 8:56 AM
To: greeneway@dealer-advisors.com
Subject: 2nd Request Claim 828384
Importance: High

Good Morning

*LINE 2 vendor requires clear pic of the defective part removed from the unit both sides with the Valve open

LINE 4 vendor requires clear pic of the defective part removed from unit front and back

LINE 15 please provide invoice

LINE 17 vendor requires clear pic of each axle tag ALSO what were the zerks torqued too ?

Thank you 😊

Respectfully,

Mary Lou

Mary Lou Springer

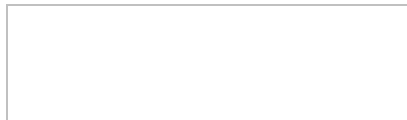
Warranty Claims Processor

11356 CR 2

Middlebury, IN 46540

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2 attachments

