



# Warranty Claim Form

Date: 7/18/2024

1127 Greenway RV Sales & Service	<b>General Information</b>		
8220 State Hwy 13 South	573TE2527P3434616	Claim Status: Paid	Claim #: 818466
Wisconsin Rapids, WI 54494	Imagine 21BHE	Dealer Work Order #: 10214C	Labor: \$184.00
United States	Retail Purchase Date: 3/29/2024	Unit Offline Date: 4/14/2023	Parts: \$112.15
Ph. 715-325-5170	Work Started: 6/26/2024		Shipping: \$26.90
mail@greenwayrv.com	Work Completed: 6/26/2024		Total: \$323.05

Notes: jw- line-3- 560027- lci--Case #4904630-We have reviewed your request and information provided and Lippert will authorize one new baggage door and 0.5 hours of labor.

## Dealer Information

## Customer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

Joseph B Giombi  
1808 Linden St  
Stevens Point, Wisconsin 54481  
United States  
715-883-4446

## Operation Line # 1

*Flat Rate Code:* 810047 Skylights - Reseal Skylight      *Fault Code:* Improper Installation/Build

*Problem:* Customer states that there is sealant peeling up on the roof. Customer would like to have looked at, rear ODS rear corner, Check entire roof.      *Hours:* .5

*Cause:* Tech did not see any sealant peeling up on the corner, but the alpha didn't stick to the skylight. We have seen this issue a lot. We have seen this issue a lot.      *Amount:* 57.50

*Remedy:* Tech cut off as much of the alpha sealant that I could, cleaned the area really well and completely resealed around the whole skylight with dicor.      *Sublet Repairs:* \$0.00

*Manufacturer #:*      *Model #:*      *Serial #:*

## Operation Line # 2

*Flat Rate Code:* 630003 Panel - Resecure Panels      *Fault Code:* Improper Installation/Build

*Problem:* When opening the outside door for grill, the laminate in the door is pushing out the panel.      *Hours:* .3

*Cause:* The paneling is coming off the aluminum framework.      *Amount:* 34.50

*Remedy:* Tech placed adhesive in between the paneling and frame and clamped it down.      *Sublet Repairs:* \$0.00

*Manufacturer #:*      *Model #:*      *Serial #:*

**Operation Line # 3***Flat Rate Code:* 560027 Baggage - R&R Door*Fault Code:* Component Failure*Problem:* Front compartment door on the front are not locking properly.*Hours:* .5*Cause:* The ODS compartment door frame was bent. Compartment door has cracks around all 3 locks.*Amount:* 57.50*Remedy:* Replace compartment door.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
560673 DOOR BAGGAGE DRLUG07 24 X 20 POLAR WHITE FIBRO PLUS	DOOR BAGGAGE DRLUG07 24 X 20 POLAR WHITE FIBRO PLUS		1	1	111.84

**Operation Line # 4***Flat Rate Code:* 150002 Steps - R&R Skid Tape*Fault Code:* Improper Installation/Build*Problem:* Some tape under unit is hanging down.*Hours:* .3*Cause:* Hanging tape.*Amount:* 34.50*Remedy:* Piece hanging at entry steps was cut off and replaced a new piece of tape on.*Sublet Repairs:* \$0.00*Manufacturer #:**Model #:**Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	0.31