

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 1887631  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TFLW26RD457305  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 010 / 010B  
 ITEM # FLT21FBRS  
 DEALER RO # 10211  
 CLAIM START DATE 04/18/2024  
 CLAIM END DATE 06/26/2024

Labor rate: \$115.00

**OWNER INFORMATION**

CHRISTINE M DUMKE  
 8120 GROVE AVE  
 Wisconsin Rapids, WI 54494  
 USA

Retail Date of Purchase 04/17/2024      WARRANTY EXPIRATION DATE 04/17/2025

**Claim Line Details**

**Labor**

Line# 1	Operation Code 10-9-14-16-000170	Operational Description Bumper - Frame & Chassis/Levelers, Underbelly/Repaint/Structure
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**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2024-04-18 08:31:26 :: Complaint: The rear bumper has rust on it. Cause: Bumper is rusting. Correction: Used a sander to get the rust off, cleaned off with cleaner, taped off the back in order to not get paint on it and then painted the whole back bumper with black paint.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$57.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$57.50

**Notes**

Hello, can I get a photo of the lippert frame tag on the frame toward the tongue of the unit. the vendor may also ask for the wash down record for the unit being it was delivered in October. I SPOKE WITH TASHA ON 6/18 AND EXPLAINED TO HER THAT WE HAVE TRIED SEVERAL TIME TO CONTACT THE CUSTOMER TO GET A PICTURE OF THE LABEL. THE FIRST FEW ATTEMPTS THE CUSTOMER RESPONDED SAYING SHE WOULD SEND THEM. OUR LAST 3 ATTEMPTS, MAY 14TH AND 29TH AND JUNE 12TH HAVE GONE UNANSWERED. AFTER EXPLAINING THIS TO TASHA SHE SAID SHE WOULD GOODWILL THE HALF HOUR LABOR TIME FOR REPAIRS. COULD WE PLEASE CHECK INTO THIS AS IT HAS NOT BEEN UPDATED IN THE SYSTEM. AF

<b>Submitted</b>	Labor Amt	\$57.50	<b>Approved</b>	Labor Amt	\$57.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$57.50		Total	\$57.50

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE  
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE  
 All repairs described have been inspected and are satisfactory.