

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	1854581
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2PUEC9P4018027
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	425 / 425
Labor rate:	\$115.00	ITEM #	PUT16DSX-425
OWNER INFORMATION		DEALER RO #	10172B
SHERI POWERS		CLAIM START DATE	03/19/2024
8788 Crass Road		CLAIM END DATE	08/20/2024
Tomahawk, WI 54487			
USA			
Retail Date of Purchase	03/16/2024	WARRANTY EXPIRATION DATE	03/16/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-19 16:35:30 :: COMPLAINT:Front cap decal peeling			
	CAUSE:Front cap decal peeling edges CORRECTION: Order front cap decal (Ultra Lite) under window			
Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$230.00
	Notes			
	flat rate .50 X 4 per photos provided			

Part

Line# 1	Item #	Description			
	F100351663	DECAL, PUMA, ULTRA LITE LEGEND, BLACK, FR-21-80376A, 2023			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$10.56	Sub Freight \$19.27
	Appr Qty	1.00	Appr Dlr Price	\$10.56	Appr Freight \$19.27
	Notes				

Labor

Line# 2	Operation Code	Operational Description			
	20-302-01-00-001464	Inside Shroud - Exterior/Windshield/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bkorte@greenewayrv.com, 2024-03-19 16:42:23 :: COMPLAINT:Refer Shroud bent out				
	CAUSE:Combination of the metal siding not cut straight and the housing bent at tabs. CORRECTION:Had to remove shroud, trim metal siding dipping down in one area, replace shroud add two new screws and re-caulk housing.				
Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00	
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$57.50	
	Notes				
	flat rate to repair				

Part

Line# 1	Item #	Description			
	USERPART	#146878 - novaflex sealant translucent x2			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$9.98	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$9.98	Appr Freight \$0.00

Notes

Labor

Line# 3	Operation Code	Operational Description		
	20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-19 16:47:18 :: COMPLAINT:CUSTOMER STATES THAT THE COMPARTMENT DOOR DOES NOT SIT FLUSH WITH THE SIDE OF THE UNIT PREVENTING IT FROM CLOSING			
	CAUSE: COMPARTMENT DOOR IS BOWED CORRECTION:REPLACE COMPARTMENT DOOR			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50	
Serial#	Appr Hrs	0.50	Appr Labor Amt \$57.50	

Notes
attach a photo with a leveler on it showing the bow
CUSTOMER IS A FEMALE AND DOES NOT HAVE A LEVELER, SHE DID HOWEVER USE A STRAIGHT EDGE RULER TO SHOW THE DOOR IS BOWED
we would need a leveler on the door these photos do not show the door being bowed
HERE ARE THE PHOTOS THAT WAS REQUESTED
per request

Part

Line# 1	Item #	Description			
	F100129954	DOOR, COMPARTMENT, 18" X 26", LG WHITE W/BLACK EXT WITH 2 LATCHES AND 1 LOCK			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$72.20	Sub Freight \$19.28
	Appr Qty	1.00	Appr Dlr Price	\$72.20	Appr Freight \$19.28

Notes

Submitted	Labor Amt	\$57.50	Approved	Labor Amt	\$345.00
	Parts & Freight	\$131.29		Parts & Freight	\$131.29
	Total	\$188.79		Total	\$476.29

DEALER _____ DATE _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE
All repairs described have been inspected and are satisfactory.