



Warranty Claim Form

Date: 6/27/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2824R3435723
Imagine 23LDE
Retail Purchase Date: 7/29/2023
Work Started: 3/5/2024
Work Completed: 3/5/2024

Claim Status: Paid
Dealer Work Order #: 10160
Unit Offline Date: 7/17/2023

Claim #: 813075
Labor: \$149.50
Parts: \$26.07
Shipping: \$0.00
Total: \$175.57

Notes:

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

DOUG NOLDEN
325 8TH STREET
PRAIRIE DU SAC, Wisconsin 53578
United States
608-843-8843

Operation Line # 1

Flat Rate Code: 410002 Wiring Short/Ground - Rewire/Repair *Fault Code:* Improper Installation/Build

Problem: Camper was blowing truck clearance fuses and customer narrowed down to upper running lights by disconnecting them in junction box under front of camper, now works but no upper lights now. *Hours:* 1

Cause: Electrical short upper ODS front cap light. Screw grounding power wire. *Amount:* 115.00

Remedy: Protect wiring from further shorts by modifying wire run. Added heat shrink to pierced wire. Amp draw for upper running lights now .011A . Reinstalled front cap lights, applied silicone to seal. Re-crimped wiring in front junction box with factory connectors, removed customer installed wire nuts. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560008 Entry Door - R&R Door Latch/Lock Assembly *Fault Code:* Component Failure

Problem: Keys for rear door are not functioning as expected. *Hours:* .3

Cause: Keys for rear (main entrance) door are not smoothly functioning, need to jiggle a lot to get them to rotate. *Amount:* 34.50

Remedy: Tried heavily lubricating mechanism and working key. Still no improvement. Need to be replaced per warranty. Replaced with matching AP products Lock assembly, tested and works great. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00

561060	DOOR ENTRY LOCK ASSEMBLY F/ ENTRY DOOR	DOOR ENTRY LOCK ASSEMBLY F/ ENTRY DOOR	1	1	26.07
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