

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10160

Date In:	02 MAR 24	Author:	SDIAMOND
Promised Date:	04 JUL 24	Stock No:	10952
:	:	Year:	2024
Customer Name:	16967 - NOLDEN, DOUG	Manufacturer:	GRAND DESIGN
Address:	325 8TH STREET	Brand:	IMAGINE XLS
:	PRAIRIE DU SAC, WI	Model:	23LDE
Postal/Zip:	53578	Miles/Hrs:	:
Phone#(res):	6088438843	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	dhnolden@gmail.com	Tag#:	KEYS HANGING UP
Purchased Date:	21 JUL 23	:	:
Delivery Date:	29 JUL 23	:	:
InService Date:	:	:	:
Serial#:	573TE2824R3435723	:	:

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*****
Job #  Description                JOB INFORMATION                Type Bill To
*****
1      COMPLAINT:  CAMPER WAS BLOWING TRUCK CLEARANCE FUSES W    1020    GRAND
                AND CUSTOMER NARROWED DOWN TO UPPER
                RUNNING LIGHTS BY DISCONNECTED THEM IN
                JUNCTION BOX UNDER FRONT OF CAMPER NOW
                WORKS BUT NO UPPER LIGHTS NOW. CUSTOMER
                DID WORK ON OUTLET BEHIND MICROWAVE
                WHICH IS IN REAR WALL MIGHT BE AN ISSUE
                BUT UNSURE? IF SOMETHING CUSTOMER DID
                WOULD BE EXTERNAL NOT WARRANTY.
      CAUSE:      Electrical Short upper ODS front cap
                light. Screw grounding power wire.
                ASKING 1 HR FOR WIRING REPAIR
      CORRECTION: Protect wiring from further shorts by
                modifying wire run. Added heat shrink to
                pierced wire. Amp draw for upper running
                lights is now .011A Reinstalled front
                cap lights, applied clear silicone to
                seal. Re-crimped wiring in front
                junction box with factory connectors,
                removed customer installed wire nuts.
1005  COMPLAINT:  RETAIL CUSTOMER REPAIR 01 : Customer      E    16967    NOLDE
                added outlet, jumped off microwave
                outlet. Used 14G wire with a 20A outlet.
                Should be using 14G wire with a 15A
                outlet. Shawn looked at it and feels
                it's fine.
      CAUSE:      Customer added outlet, inspect
                installation.
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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
CORRECTION: No further correction needed, Shawn said
            it is fine.
WARR    COMPLAINT: WARRANTY REPAIR 2 - Keys for rear door    W    1020    GRAND
            are not functioning as expected
CAUSE:    Keys for Rear (Main entrance) Door are
            not smoothly functioning, need to jiggle
            alot to get them to rotate. ASKING .7
            FOR REPAIRS.
CORRECTION: Tried heavily lubricating mechanism and
            working key. Still no improvement. Need
            to be replaced per warranty.  Replaced
            with matching AP Products Lock Assembly,
            tested, works great.
WARR    COMPLAINT: Transferred to GRV*10160B on 16 MAR 24    W    1020    GRAND
            Estimate amount was 0.00 WARRANTY REPAIR
            3 - REPLACE DOOR HANDLE/LOCK.  POSSIBLY
            DROP SHIPPING PARTS TO CMR, FOR HIM TO
            INSTALL.
CAUSE:    added pictures. key G381. old lock is in
            warranty cage. If further questions
            speak with Shawn or Michelle.

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Job # Part No   Description      PARTS    Bill to    Qty    Price    Total
*****
WARR0 711217016691 RV BAUER DOOR LOCK BLACK W-1020      0    33.89    0.00

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to    Hrs    Rate    Total
*****
1 WARR    MANUFACTURER WARRANTY RW    W-1020    0.00    115.00    0.00
1 WARR    MANUFACTURER WARRANTY RW    W-1020    0.45    115.00    51.75
1 WARR    MANUFACTURER WARRANTY RW    W-1020    0.36    115.00    41.40
1 WARR    MANUFACTURER WARRANTY RW    W-1020    0.22    115.00    25.30
1005 Z990  MISC LABOUR CODE (EXTE RW    E-16967    0.40    105.00    42.00
ARR02 Z992  MISC LABOUR CODE (WARR RW    W-1020    0.50    115.00    57.50
ARR03 Z992  MISC LABOUR CODE (WARR SD    W-1020    0.00    115.00    0.00

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Job #  Excode   Description    EXTRAS    bill to    Qty    Price    Total
*****
1  SSE        SHOP SUPPLIES - EXTERNAL    W-1020    1.00    3.15    3.15

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*****
Type Bill Id    Parts    Labour    Sublet    Extras    Tax    Total
*****
E 16967        0.00    42.00    0.00    0.00    2.31    44.31
W 1020        0.00    175.95    0.00    3.15    0.00    179.10

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total

Totals	0.00	217.95	0.00	3.15	2.31	223.41

&k2S
&k0S