

Pre-Authorization

Pre-Authorization number PA03643183	Reference no: 10135B	Status: Denied	Approved by milca	Approved date 6/20/2024
Servicing Dealer	Name	Address	VIN	Retail sold on

1612	Greeneway Inc	Greeneway Inc 8220 State Hwy 13 S Wisconsin Rapids, WI 54494	4YDTHPT28R9330258	6/20/2024
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Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6104408B	Shower/Tub - Doc	0.00		1.00		1	1.00	Complaint:6/20/2024,08:15:52 am,milca: sent follow up req to diamond tub showers. Shower door exploded during transit Cause:Shower door exploded during transit, also cracked shower pan causing a leak, need to order new shower door, shower pan, and shower surround because of glue holding surround in SHOWER DOOR TOTL WIDTH FOR 3 DOORS IS 46" AND 66" TALL BROKEN DOOR AND OTHER 2 PANELS IN WARRANTY SHOWER BASE PAN IS 47" X 26.5" WHITE SURROUND ON SIDES ARE 26.5" DEEP/WIDTH AND REAR WALL IS 47" WIDE AND IS 67" TALL TILE DECORITIVE PATTERN SEE PICTURES TONS OF PICS OF DAMAGE AND MEASUREMENTS LARGE JOB REMOVE SHOWER SURROUND AS STATED IT WILL GET DAMAGED REMOVEING TO ACESS SHOWER PAN SO NEED ALL PARTS ABOVE TO REPAIR Correction:NEED NEW SHOWER PAN AND DOOR
2	6104108B	Shower/Tub - Bas	0.00		1.50		1	1.50	Complaint:CRACK ON THE BASE Cause:CRACK IN THE BASE Correction:NEED NEW BASE KRV-Approved to repair ***6/20/2024-KRV-approved to order and replace complete shower base.***AM

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

Pre-Authorization

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Pre-Authorization number PA03643183					2.50				

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