



## Claim Response

| Deny code | Operation                   | Description                                                                                                                                                                                                                                                                                                                                                                                        | Srvc advisory            | Sub hours | Apvd Hours      | Labor amt               | Sublet | Qty             | Base Hours | Status   |
|-----------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------|-----------------|-------------------------|--------|-----------------|------------|----------|
|           |                             | SHOWER BASE PAN IS 47" X 26.5" WHITE<br><br>SURROUND ON SIDES ARE 26.5" DEEP/WIDTH AND REAR WALL IS 47" WIDE AND IS 67" TALL TILE DECORITIVE PATTERN SEE PICTURES<br><br>TONS OF PICS OF DAMAGE AND MEASUREMENTS<br><br>LARGE JOB REMOVE SHOWER SURROUND AS STATED IT WILL GET DAMAGED REMOVEING TO ACESS SHOWER PAN SO NEED ALL PARTS ABOVE TO REPAIR<br>Correction: NEED NEW SHOWER PAN AND DOOR |                          |           |                 |                         |        |                 |            |          |
| 6104108B  | Shower/Tub - Base - Replace | Complaint: CRACK ON THE BASE<br>Cause: CRACK IN THE BASE<br>Correction: NEED NEW BASE                                                                                                                                                                                                                                                                                                              |                          | 1.50      | 1.50            | 210.00                  | 0.00   | 1               | 1.50       | Approved |
|           |                             | DONALD & CHERYL WALLOCH                                                                                                                                                                                                                                                                                                                                                                            |                          |           |                 |                         |        |                 |            |          |
|           |                             | KRV-Approved to repair<br>***6/20/2024-KRV-approved to order and replace complete shower base.***AM                                                                                                                                                                                                                                                                                                |                          |           |                 |                         |        |                 |            |          |
|           |                             |                                                                                                                                                                                                                                                                                                                                                                                                    | Submitted parts & subLet |           | 1,297.73        | Approved parts & subLet |        | 1,247.73        |            |          |
|           |                             |                                                                                                                                                                                                                                                                                                                                                                                                    | Submitted labor & subLet |           | 350.00          | Approved labor & subLet |        | 350.00          |            |          |
|           |                             |                                                                                                                                                                                                                                                                                                                                                                                                    | Submitted freight:       |           | 0.00            | Approved freight:       |        | 354.14          |            |          |
|           |                             |                                                                                                                                                                                                                                                                                                                                                                                                    | Tax:                     |           | 0.00            | Tax:                    |        | 0.00            |            |          |
|           |                             |                                                                                                                                                                                                                                                                                                                                                                                                    | Total Submitted:         |           | <u>1,647.73</u> | Total approved:         |        | <u>1,951.87</u> |            |          |