



# Warranty Claim Form

Date: 7/18/2024

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TT3325P8825393  
Transcend 265BH  
Retail Purchase Date: 11/1/2023  
Work Started: 3/1/2024  
Work Completed: 3/1/2024

Claim Status: Paid  
Dealer Work Order #: 101341  
Unit Offline Date: 10/19/2022

Claim #: 818452  
Labor: \$34.50  
Parts: \$82.56  
Shipping: \$11.71  
Total: \$128.77

Notes: Sg 5/21/24 LIne 2 120011 - Denied please invoice Jerry McCarthy directly.

### Dealer Information

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United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$115.00

### Customer Information

PETER KOLZOW  
8563 WOODLAND CT  
WOODRUFF, Wisconsin 54588  
United States  
715-661-0725

### Operation Line # 2

*Flat Rate Code:* 560008 Entry Door - R&R Door Latch/Lock *Fault Code:* Component Failure Assembly

*Problem:* Customer states the main doo latch will not open from the inside. Have had a couple times that it has stuck on the outside as well *Hours:* .3

*Cause:* Door handle is defective, when trying to open from the inside -it does not budge.Removed handle from unit and tried to pull it when removed and it is jammed, Door handle does not work correctly. *Amount:* 34.50

*Remedy:* Will need to order and reinstall a new door handle. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561060 DOOR ENTRY LOCK ASSEMBLY F/ ENTRY DOOR	DOOR ENTRY LOCK ASSEMBLY F/ ENTRY DOOR		1	1	82.56