

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10134

Date In: 16 FEB 24 Author: SDIAMOND  
Promised Date: 31 DEC 24 Stock No: 10779  
: Year: 2023  
Customer Name: 17148 - KOLZOW, PETER Manufacturer: GRAND DESIGN  
Address: 8563 WOODLAND CT Brand: TRANSCEND XPLOR  
: WOODRUFF, WI Model: 265BH  
Postal/Zip: 54588 Miles/Hrs: 0  
Phone#(res): 7156610725 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: peterkolzow51@gmail.co Tag#: approved by jerry mcar  
Purchased Date: 21 OCT 23 :  
Delivery Date: 01 NOV 23 :  
InService Date: :  
Serial#: 573TT3325P8825393 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: GO TO CUSTOMER UNIT AT CUSTOMER HOME W 1020 GRAND  
APPROVED TO GET BY JERRY MCARTHY TO BILL  
HIM DIRECTLY. PICK UP CAMPER FOR  
BRAKING CONCERN WHEN HE LEFT DEALERSHIP  
HE HAD WEAK BRAKING AND CAME BACK AND WE  
EXPLAINED THE BRAKE IN PORCEDUE FOR THE  
BRAKES AND THEY SHOULD GET BETTER BUT  
CUSTOMER CONTINUED HOME AND BRAKES STILL  
VERY WEAK AND CONCERNED ABOUT RETURN  
TRIP TO DEALERSHIP THAT WHY I TALED WITH  
JERRY ABOUT PU OF UNIT.\ WE ARE GOING TO  
TEST UNIT WITH POUR TRUCK BEFORE LEAVING  
TO CONFIM IT'S NOT CUSTOMERS TRUCK ISSUE  
THEN BRING BACVK AND REPAUIR IMEDIATLY  
AND RETURN BACK TO CUSTOMER. PER SHAWN  
CAUSE: Needed to be picked up  
CORRECTION: Unit picked up  
2 COMPLAINT: PULL TIRES OFF AND CHECK BRAKE SYSTEM. W 1020 GRAND  
CAUSE: Customer requested breaks on Trailer  
to be looked at customer wanted brakes  
looked at and tires checked there is  
flat areas on tires where the brakes  
have been locked up and were drug on  
pavement. 2.5 HRS NEEDE FOR DIAG AND  
REPAIR  
CORRECTION: Brought unit inside and pulled each  
tire and hub off and looked at brakes  
brake pads looks good on both sides

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Work Order : 10134

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also did and amp draw and checked out  
fine checked brake amp draw on each  
individual wheel that was 3.0 amps on  
each one I also jack up camper to check  
each wheel for lock up is ok taken  
camper out in parking lot to tested  
brakes on camper with our truck and  
pulled brake away cable the wheel are  
locking up the brakes are good working  
order no issues found I could not  
recreate the issue the customer had with  
unit. there is flat spots on the tires  
where you can tell the brakes have been  
locked up at least once on the unit, i  
recommend new tires to be put on for  
safety.

3 COMPLAINT: DELIVER BACK TO CUSTOMER HOME AFTER W 1020 GRAND  
REPAIR

CAUSE: Unit needed to be took back

CORRECTION: Unit delivered back to property

4 COMPLAINT: CUSTOMER STATES MAIN DOOR ENTRY LATCH W 1020 GRAND  
WILL NOT OPEN FROM THE INSIDE. HAVE HAD  
A COUPLE TIME THAT IT HAS STUCK ON THE  
OUSIDE AS WELL.

CAUSE: DOOR HANDLE IS DEFECTIVE, WHEN TRYING TO  
OPEN FORM THE INSIDE IT DOES NOT BUDGE.

REMOVED HANDLE FROM UNIT AND TRIED TO  
PULL IT WHEN REMOVED AND IT IS JAMMED  
DOOR HANDLE DOES NOT WORK CORRECTLY.  
WILL NEED .30 FOR DIAGNOSIS AND REMOVAL  
AND REINSTALL OF DOOR HANDLE.

CORRECTION: WILL NEED TO ORDER AND INSTALL A NEW  
DOOR HANDLE.

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	WARR	MANUFACTURER WARRANTY	JT		W-1020	5.50	115.00	632.50
2	Z990	MISC LABOUR CODE (EXTE	JT		W-1020	1.00	115.00	115.00
2	Z990	MISC LABOUR CODE (EXTE	JS		W-1020	1.00	115.00	115.00
3	WARR	MANUFACTURER WARRANTY	JT		W-1020	5.50	115.00	632.50
4	Z992	MISC LABOUR CODE (WARR	SD		W-1020	0.00	115.00	0.00

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	0.00	1495.00	0.00	0.00	0.00	1,495.00

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BILLINGS SUMMARY

Type Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
Totals	0.00	1495.00	0.00	0.00	0.00	1,495.00

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