



Alix Mongiat <alix@dealer-advisors.com>

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**Fwd: Final Request Claim 821967 pre auth 755956**

1 message

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**Greeneway Warranty** <greeneway@dealer-advisors.com>

Mon, Aug 19, 2024 at 12:38 PM

To: Alix Mongiat <alix@dealer-advisors.com>, Ashlee Olsen <ashlee@dealer-advisors.com>

----- Forwarded message -----

From: **Mary Lou Springer** <mspringer@granddesignrv.com>

Date: Mon, Aug 19, 2024, 10:56 AM

Subject: Final Request Claim 821967 pre auth 755956

To: [greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com) <[greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)>

*Good morning*

*\*LINE 1 vendor requires clear pic of the defective part removed from unit front and back, this maybe a part return*

*LINE 2 vendor requires clear pic of the front and back of defective part removed from unit ALSO please dbl check the part number you have added as you state this is an outlet and you have the same part from LINE 1 added*

Thank you 😊

Respectfully,

**Mary Lou**

Mary Lou Springer

Warranty Claims Processor

11356 CR 2

Middlebury, IN 46540

Phone : 574-825-9679

Fax: 574-825-9249



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**From:** Mary Lou Springer  
**Sent:** Monday, August 5, 2024 10:11 AM  
**To:** [greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)  
**Subject:** 2nd Request Claim 821967 pre auth 755956  
**Importance:** High

*Good Morning*

*\*LINE 1 vendor requires clear pic of the defective part removed from unit front and back, this maybe a part return*

*LINE 2 vendor requires clear pic of the front and back of defective part removed from unit ALSO please dbl check the part number you have added as you state this is an outlet and you have the same part from LINE 1 added*

Thank you 😊

Respectfully,

**Mary Lou**

Mary Lou Springer

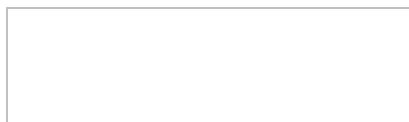
Warranty Claims Processor

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**2 attachments**

