

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 10132B

Date In: 25 MAR 24 Author: MGRAY
Promised Date: 25 DEC 24 Stock No: 11108
: Year: 2024
Customer Name: 107209 - LOENDORF, JIL Manufacturer: FOREST RIVER
Address: 106 WATERMAN AVE Brand: PUMA DESTINATION
: TOMAH, WI Model: 402LFT
Postal/Zip: 54660 Miles/Hrs: 0
Phone#(res): Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: 608-343-7611 License#:
Email: Tag#:
Purchased Date: 03 MAY 24 :
Delivery Date: 14 MAY 24 :
InService Date: :
Serial#: 4X4TPUS25RP101869 :

Job # Description JOB INFORMATION Type Bill To

DAF COMPLAINT: DAF-WARRANTY REPAIRS- 1. SEAM TAPE ALL I PDI PRE-D
AROUND 2.CEILING TRIM TOP RIGHT CORNER
ODS FRONT 3.GAP UNDER TRIM UNDER
OVERHANG LOFT 4.DISCOLORED PUDDY MARKS
5.GAP IN WINDOW TRIM DS SLIDE ROOM
6.STAPLE MARK IN THE ODS WALL AT TOP OF
STAIRS 7.BRSCKET ON LARGE CLOSET DOOR
IN BEDROOM ON BOTTOM BROKEN 8.FRONT
WINDOW SHADES HAVE A BUNCH OF LOOSE ENDS
9.HALLWAY WINDOW SHADE HAD HOLE IN IT
10.MARK ON FRONT CORNER OF DESK IN
BEDROOM 11. MIRCROWAVE IS WONKY
CAUSE: Daf
CORRECTION: All on own lines if there is a problem
WARR COMPLAINT: WARRANTY REPAIR 2 - Gimp molding at W 1021 FORES
front of unit was cut too short and
jagged
CAUSE: Mfg improper install, WILL NEED .80 FOR
REPAIR DUE TO HAVING TO REMOVE SOFA TO
GET TO REPAIR, DOING THE REPAIR ITSELF
THEN REPLACING SOFA.
CORRECTION: Had to remove sofa to get to the top
corner I cut the molding and it looked
bad so I found a outer corner cut 2 - 4
chunks and pin nailed to edge of front
trim to cover the mfg mistake
WARR COMPLAINT: WARRANTY REPAIR 3 - window trim has a W 1021 FORES
gap behind the dining table

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Job #   Description           JOB INFORMATION           Type Bill To
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CAUSE:   Gap installed this way from mfg. NEED
          .10 FOR REPAIR
CORRECTION: Used a touch of black silicone to fill
            the gap
WARR    COMPLAINT:  WARRANTY REPAIR 4 - slider door to wash  W    1021  FORES
            machine area in bedroom the glide came
            out of track
CAUSE:   Mfg installed hinge to close which
          allowed the glider part to come off the
          hinge was ripped out of wall but still
          attached to the door. WILL NEED .80 FOR
          COMPLETE REPAIR.
CORRECTION: Drilled holes further out installed
            anchors into holes then attached hinge
            to wall it now cannot slide off of the
            track I also put self tapper at top of
            glide to ensure it does not come off
WARR    COMPLAINT:  WARRANTY REPAIR 5 - Loose strings in      W    1021  FORES
            front shades of unit
CAUSE:   Loose strings on the front window
          shades. NEED .30 TO DO ALL SHADES
          AFFECTED.
CORRECTION: I cut the strings off and used heat to
            stop from the string beginning to
            unravel again
WARR    COMPLAINT:  WARRANTY REPAIR 6 -Hallway shade has a    W    1021  FORES
            area where backer is missing can see
            through shade in that area
CAUSE:   From mfg damaged. WILL NEED .20 FOR
          REPAIR.
CORRECTION: Used white silicone to put on the back
            of shade to match backing then a dab of
            black on front to match the fabric looks
            as it should now no visible hole
WARR    COMPLAINT:  WARRANTY REPAIR 7 - patio door track has W    1021  FORES
            a dent
CAUSE:   Bent from mfg this way. WILL NEED .10
          FOR REPAIR.
CORRECTION: Used wood and hammer to straighten out
            the bent metal
WARR    COMPLAINT:  WARRANTY REPAIR 8 - hallway panel is      I    SEP    POLIC
            installed in such a way that the 2
            panels that meet one is out further than
            the other
CAUSE:   Mfg. JUST NOTING.
CORRECTION: I am noting this nothing to be done at
            this time so if cust notices it its been
            noted
WARR    COMPLAINT:  WARRANTY REPAIR 9 -Top of bath door is    W    1021  FORES

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dented in a bit
 CAUSE: came from mfg this way. will need .10 for repair.
 CORRECTION: Used a wood marker to cover the unfinished dent
 WARR COMPLAINT: WARRANTY REPAIR 11 - oven door handle is W 1021 FORES
 dented
 CAUSE: Dented on arrival from mfg. will need .60 for repair.and new oven door.
 CORRECTION: INSTALLED NEW OVEN DOOR- ALL GOOD
 WARR COMPLAINT: WARRANTY REPAIR 12 - the upper windows W 1021 FORES
 have something smeared all over them
 CAUSE: Mfg smeared silicone on glass of windows. will need .60 to clean all silicone off the windows in unit.
 CORRECTION: Used quick solve to remove silicone on inside of windows
 WARR COMPLAINT: WARRANTY REPAIR 13 - couch has a few W 1021 FORES
 stains on it
 CAUSE: Stains on sofa. will need .60 to clean all stains off sofa in unit.
 CORRECTION: Used quick solve to remove stains
 WARR COMPLAINT: WARRANTY REPAIR 15 - unit has a lot of W 1021 FORES
 debri all over floors
 CAUSE: Mfg debri everywhere. took me 1 hr to vaccuum and clean metal shaving and wood shavings from entire unit and under slide rooms. will need 1 hr.
 CORRECTION: Vacuumed up debri throughout unit a lot of metal shavings under sliderooms
 WARR COMPLAINT: WARRANTY REPAIR 16. The edge of W 1021 FORES
 countertop is scuffed up on the island
 CAUSE: came from mfg like this will need .30 to fix the repair.
 CORRECTION: Used wet sand paper to remove the scrapes
 WARR COMPLAINT: WARRANTY REPAIR 17 the cushion of sofa W 1021 FORES
 on the right has a mark that if I try removing it will peel the fabric need to see if they want to order or give allowance for this
 CAUSE: Substance in seat cushion o it the right seat cushion is stained from mfg
 PLEASE ORDER NEW SOFA SEAT Couch repair
 CORRECTION: WILL NEED NEW SOFA SEAT, STAIN CANNOT BE REMOVED.
 WARR COMPLAINT: WARRANTY REPAIR 18 microwave installed a W 1021 FORES
 bit crooked DAF
 CAUSE: Installed crooked from mfg NEED .20 FOR REPAIR.
 CORRECTION: Removed the screws to microwave frame and pushed up on the frame and installed

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screws while holding it up it now looks level

WARR COMPLAINT: WARRANTY REPAIR 19 door jamb came off closet W 1021 FORES

CAUSE: Mfg never secured the jamb. NEED .10 FOR REPAIR.

WARR CORRECTION: I used 2 screws to secure the jamb

WARR COMPLAINT: WARRANTY REPAIR 20 gap in trim of overhang of lift area W 1021 FORES

CAUSE: Gaps in trim and the overhang of loft. NEED .40 TO FILL ALL GAPS.

WARR CORRECTION: I filled the gap from loft overhang with white silicone I also used putty to fill the gaps between 2 trim pieces

WARR COMPLAINT: WARRANTY REPAIR 21. Under the shower faucet there is a huge gap beneath it W 1021 FORES

CAUSE: Improper install. NEED .50 TO CLEAN, FIX, AND RESEAL.

WARR CORRECTION: Removed the 4 screws and adjusted shower faucet base so there is no gapping then used clear silicone to seal around the base

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR1	822000653	2023300653	COMPLETE SEAT 2	W-1021	1	950.24	950.24
WARR1	8220CFFS60	OVEN DOOR ONLY FOR CF-FS60		W-1021	1	84.73	84.73

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
DAF	Z991	DAF-WARRANTY REPAIR	HOD	I-PDI		0.10	70.00	7.00
DAF	Z991	DAF-WARRANTY REPAIR	HOD	I-PDI		0.00	70.00	0.00
ARR02	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR03	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR04	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.25	115.00	28.75
ARR04	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.23	115.00	26.45
ARR04	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.02	115.00	2.30
ARR05	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR06	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR07	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR07	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.00	115.00	0.00
ARR08	Z992	MISC LABOUR CODE (WARR	HOD	I-SEP		0.03	70.00	2.10
ARR08	Z992	MISC LABOUR CODE (WARR	HOD	I-SEP		0.00	70.00	0.00
ARR09	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR09	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.00	115.00	0.00
ARR11	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR12	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR13	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR15	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.50	115.00	57.50
ARR15	Z992	MISC LABOUR CODE (WARR	HOD	W-1021		0.00	115.00	0.00

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Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
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ARR16 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.50    115.00    57.50
ARR17 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.48    115.00    55.20
ARR17 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.02    115.00     2.30
ARR18 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.50    115.00    57.50
ARR19 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.50    115.00    57.50
ARR20 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.50    115.00    57.50
ARR21 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.49    115.00    56.35
ARR21 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.01    115.00     1.15
ARR17 Z992      MISC LABOUR CODE (WARR TD W-1021      0.50    115.00    57.50
ARR17 WARR      MANUFACTURER WARRANTY JS W-1021      0.50    115.00    57.50
ARR11 WARR      MANUFACTURER WARRANTY JS W-1021      0.50    115.00    57.50
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Job #  Excode   Description      EXTRAS      bill to      Qty      Price      Total
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ARR02  M          MISCELLANEOUS BATTEN STRIP W-1021      1.00     6.75     6.75
ARR17  FRT        FREIGHT FOR JOB WARR 17 W-1021      1.00    169.68    169.68
ARR11  FRT        FREIGHT W-1021      1.00     19.48     19.48
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I   PDI            0.00       7.00       0.00       0.00       0.00       7.00
I   SEP            0.00       2.10       0.00       0.00       0.00       2.10
W   1021          1034.97    1150.00     0.00      195.91     0.00     2,380.88

Totals          1034.97    1159.10     0.00      195.91     0.00     2,389.98
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&k2S
&k0S