



Warranty Claim Form

Date: 6/26/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR2829P3345739
Reflection 226RK
Retail Purchase Date: 4/10/2024
Work Started: 2/6/2024
Work Completed: 2/6/2024

Claim Status: Paid
Dealer Work Order #: 10116
Unit Offline Date: 12/6/2022

Claim #: 809636
Labor: \$448.50
Parts: \$595.74
Shipping: \$162.82
Total: \$1207.06

Notes: GDRV to cover as a courtesy. Please note: If an issue should arise in the future with the mechanism and it is found that the dealership installed the mechanism out of spec at that time, the dealership may be held responsible for that repair. 6/25 DW JPH 4-29-24 approved for a new standard system and 3.9 hours 8 post install photos are required LCI Case #4700820

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Customer Information

2510 W 8th St
Appleton, Wisconsin 54914
United States
574-361-3991

Operation Line # 1

Flat Rate Code: 170027 Lippert Schwintek - R&R Complete Column *Fault Code:* Improper Installation/Build - per side

Problem: MAIN AND ONLY ODS SLIDEOUT STRUGLES ON WAY IN AND OUT AND IS MAKING NOISE

Hours: 3.9

Cause: Main sildeout struggles on the way in and out improper install at manufacture

Amount: 448.50

Remedy: Going to need a new shwintech for sildeout rails on both sides are chewed up

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

| <u>Part</u> | <u>Description</u> | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|-------------|---|---------------------|------------|--------------|---------------|
| 640829 | MECHANISM SLIDEOUT IN WALL 38 X 76 3/8 W/FLIP-N-SEAL SIDE SEAL (STD GEAR TRACK) | | 1 | 1 | 595.74 |