

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	1849604
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUP20NP096986
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$115.00	ITEM #	PUT38RLB
OWNER INFORMATION		DEALER RO #	10114B
SCOTT MAGUIRE		CLAIM START DATE	03/14/2024
8311 STATE HWY 13 S		CLAIM END DATE	07/26/2024
Wisconsin Rapids, WI 54494			
USA			
Retail Date of Purchase	03/22/2024	WARRANTY EXPIRATION DATE	03/22/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-99-01-00-001014	Mini-Blind or Vertical Patio Blind Wand - Interior/Soft Goods/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-14 12:47:33 :: COMPLAINT: patio door curtain rod coming out of the wall CAUSE:Screws had no anchors to hold such a heavy bar CORRECTION:Removed the one screw left on each side then drilled out a bit more then put 4 anchors in and had Dustin hold the rod while I reinstalled the curtain rod			
Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	60-140-19-00-001573	Sink - Plumbing/Bathroom (Lavatory) Sink/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-14 12:49:07 :: COMPLAINT:kitchen sink has gaps in the sealant around the top of sink CAUSE:Silicone shrank and was leaving gaps around top of kitchen sink CORRECTION:Cleaned well the used leftover clear silicone to seal			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$23.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-49-19-00-000588	Front Moldings, each - Exterior/Front, Fiberglass Cap, Cab Over/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-14 12:52:51 :: COMPLAINT:ds front top screw has backed away from unit CAUSE:Screw came loose over time CORRECTION:Screwed back into place			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$23.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	30-102-01-00-001116	Ceiling Battens, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No		

Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 12:55:16 :: COMPLAINT:batten tape loose throughout the unit CAUSE:Loose tape CORRECTION:Pressed into place

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$23.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$23.00

Notes

Labor

Line# 5

Operation Code

30-98-24-00-002295

Operational Description

Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 12:56:44 :: COMPLAINT:side of bed has a crack in the panel no Integrity issue with this CAUSE:Cracked on delivery. PLEASE ORDER 16 1/4" wide x 78" long wood grain panel and 4 batten strips and 2 outside corner in same color of wood grain as panel CORRECTION:ORDER PANEL

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00

Serial# Appr Hrs 0.50 Appr Labor Amt \$57.50

Notes

not noted in DAF

all damages and shortages are to be reported

72 hours of delivery and 90 days to file claim

flat rate

not noted in DAF dealer goodwill

Part

Line# 1

Item

F100185317

Description

MOLDING, OUTSIDE CORNER, #201, 3/4" X 108", CHILLOUT DRIFT

Model

Serial

Part tag

Sub Qty 2.00

Sub Dlr Price \$30.60

Sub Freight \$57.93

Appr Qty 2.00

Appr Dlr Price \$30.60

Appr Freight \$57.93

Notes

Line# 2

Item

F100185309

Description

MOLDING, BATTEN, #198, 1.5" X 96" CHILLOUT DRIFT

Model

Serial

Part tag

Sub Qty 4.00

Sub Dlr Price \$12.38

Sub Freight \$57.93

Appr Qty 4.00

Appr Dlr Price \$12.38

Appr Freight \$57.93

Notes

Line# 3

Item

F100185296

Description

PANELING, 2.7MM X 48" X 96" , CHILLOUT DRIFT GOOD 2 SIDES

Model

Serial

Part tag

Sub Qty 1.00

Sub Dlr Price \$55.16

Sub Freight \$57.92

Appr Qty 1.00

Appr Dlr Price \$55.16

Appr Freight \$57.92

Notes

Line# 4

Item

420-C

Description

CRATING

Model

Serial

Part tag

Sub Qty 1.00

Sub Dlr Price \$50.00

Sub Freight \$57.92

Appr Qty 1.00

Appr Dlr Price \$50.00

Appr Freight \$57.92

Notes

we do not pay mark up on crating

Labor

Line# 6

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/

Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 13:01:14 :: COMPLAINT:loose corner trim in the main bedroom to the left of door CAUSE:Loose trim CORRECTION:Used pin nailer to secure

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$11.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$11.50

Notes

Labor

Line# 7

Operation Code

10-25-02-00-000398

Operational Description

Door - Frame & Chassis/Driver or Passenger Door/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 13:03:21 :: COMPLAINT:the bedrooms entrance to outside you can see light between the wall and frame CAUSE:Not sealed between door frame and wall CORRECTION:I used black silicone to seal the gap

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$34.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$11.50

Notes

flat rate

Labor

Line# 8

Operation Code

30-100-01-00-001061

Operational Description

Nightstand or End Table - Mounted - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 13:07:02 :: COMPLAINT:the table is not screwed down CAUSE:Mfg never screwed table down CORRECTION:Installed 4 screws and I also put bumpers on panel that the table touches when slide out is in

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$46.00

Serial# Appr Hrs 0.40 Appr Labor Amt \$46.00

Notes

Labor

Line# 9

Operation Code

10-25-01-00-000396

Operational Description

Door Panel - Frame & Chassis/Driver or Passenger Door/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 13:16:23 :: COMPLAINT:be bottom of bed door is peeling up CAUSE:Peeling bottom edge of door from mfg this way CORRECTION:Used dab of glue to secure it down

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$46.00

Serial# Appr Hrs 0.40 Appr Labor Amt \$46.00

Notes

Labor

Line# 10

Operation Code

30-103-01-00-001119

Operational Description

Carpet - Interior/Flooring/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 13:19:41 :: complaint:carpet against wall behind dining table is bare in a spot cause:Improper install cut too short correction:Used a knife to fluff up the carpet fibers and pressed the carpet backing down looks more full and bare areas not as visible

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00

Serial# Appr Hrs 0.10 Appr Labor Amt \$11.50

Notes

flat rate

Labor

Line# 11

Operation Code

10-13-15-00-000212

Operational Description

Slide Out Roof - Frame & Chassis/Slide Out System/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bkorte@greenewayrv.com, 2024-03-14 13:23:38 :: COMPLAINT:ONLY NOTING THE BUNK SLIDE ROOF BENEATH RUBBER ROOF LOOKS LIKE THE WOOD IS PUCKERED THERE IS NO ISSUE WITH LEAKING OR

INTEGRITY JUST NOTING IF IN FUTURE CUSTOMER HAS A QUESTION WITH THIS CAUSE:Please note with mfg
CORRECTION:Please note with mfg

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
no visible defect

unit file noted

Labor
Line# 12 **Operation Code** **Operational Description**
10-5-01-00-000132 Cross Shaft, Landing Legs - Frame & Chassis/Pin Box, Landing Gear & Hitch
Assembly/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bkorte@greenewayrv.com, 2024-03-14 13:26:20 :: COMPLAINT:ONLY NOTING THE INTERIOR
SLIDE LEGS ON UNIT DO NOT LOOK TO BE FULLY WRAPPED I AM NOTING IN CASE FUTURE ISSUE. CAUSE:Mfg
built this way CORRECTION:Please note with mfg

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$34.50
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
unit file noted

Submitted	Labor Amt	\$241.50	Approved	Labor Amt	\$253.00
	Parts & Freight	\$394.84		Parts & Freight	\$379.84
	Total	\$636.34		Total	\$632.84

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.