

Pre-Authorization

Pre-Authorization number PA03734935		Reference no: 10107B	Status: Approved	Approved by RassD	Approved date 9/11/2024
Servicing Dealer	Name	Address	VIN	Retail sold on	

1612	Greeneway Inc	Greeneway Inc 8220 State Hwy 13 S Wisconsin Rapids, WI 54494	4YDTHPT26R9330243	5/2/2024
------	---------------	--	-------------------	----------

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6107706B	Toilet - Thetford -	0.00	1.50	1.50		1	1.00	Complaint:Customer states that in the main bath, directly by the patio door- the valve that keeps the water in the toilet bowl does not close all the way allowing the water to seep out. Cause:The ball valve for flushing is getting stuck. Correction:R&R toilet. (Not sure if this is the correct labor code?) KRV VCB waste ball drive arm kit part number 42209. at 1.50 of labor
2	4147506B	Oven - Furrion - A	0.00	1.50	0.20		1	0.10	Complaint:Customer states that when you turn on the lights for the stove, all of the lights come on except for one of the turn knobs. Cause:The left rear burner knob assembly the light is not working. This is a sealed stove so we don't know if replacement of complete knob with light assembly or replacing the complete stove. Correction:Replace complete stove or the complete knob assembly with light - need manufacturer guidance. *unsure on labor code as I don't see a Greystone brand. *KRV VCB This is pre-auth for the R&R of the PCB LED 2022451535. We will approve up to .20 for labor.

Pre-Authorization number PA03734935

1.70

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company