



Warranty Claim Form

Date: 7/10/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE201XR7702021
Imagine 16BL
Retail Purchase Date: null
Work Started: 5/20/2024
Work Completed: 5/20/2024

Claim Status: Paid
Dealer Work Order #: 10106B
Unit Offline Date: 1/24/2024

Claim #: 813209
Labor: \$184.00
Parts: \$112.74
Shipping: \$13.75
Total: \$310.49

Notes: LINE 2 - the new photo you provided is a different cabinet door. please advise. jr 7/2 line 2 - please provide photos of the cabinet door showing warpage. jr 6/25 zd 3/14 150015- if the latch was removed what is holding the steps in place

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Operation Line # 1

Flat Rate Code: 150015 Steps - Solid Step Repair/Touch-Up *Fault Code:* Component Failure

Problem: The step latch caused damage to screen and entry door

Hours: .2

Cause: Entry door catch caused damage to screen

Amount: 23.00

Remedy: I took off the one door latch cuz the door only opens so far cause the awning arm is right there I moved the latch as far as I could but it was still hitting the door so I just took off the latch

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 650007 Overhead Cabinet - R&R O/H *Fault Code:* Component Failure
Cabinet

Problem: Upper sink cabinet door warped

Hours: .5

Cause: Cabinet door above sink is warped will need a new door MEASUREMENTS IN PICTURES

Amount: 57.50

Remedy: need new cabinet door

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
662773 DOOR CABINET 15MM X 15 1/2 X 21 1/4 MOBSTER MAPLE 3D ILW POPL TWO TONE W/ MATT BLACK INSERT	DOOR CABINET 15MM X 15 1/2 X 21 1/4 MOBSTER MAPLE 3D ILW POPL TWO TONE W/ MATT BLACK INSERT		1	1	46.70

Operation Line # 3

Flat Rate Code: 650042 Bunk Beds (Fixed & Drop Down) - R&R Fault Code: Damaged/Maintenance Hinge

Problem: Murphy bed corner bed latch is bent Hours: .3

Cause: Murphy bed front corner bed latch is bent Amount: 34.50

Remedy: Bed latch was not bent just had to remove two screws and mount the latch flush and put the two screws back into the latch Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) Fault Code: Improper Installation/Build

Problem: Trim piece is loose is storage compartment Hours: .2

Cause: Trim piece popped up in front storage compartment Amount: 23.00

Remedy: Used Brad nailer and nailed back in place Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 350043 Showers - R&R Shower Hose Fault Code: Improper Installation/Build

Problem: Low flow out of shower hose in bathroom Hours: .2

Cause: Low water flow out of bathroom shower Amount: 23.00

Remedy: The hose for the shower has two small of a hole to keep up with the pump so I put on a different hose and is fine this is the 2nd camper this has happened to Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	5.91

Operation Line # 6

Flat Rate Code: 740008 TV - R&R Remote Fault Code: Improper Installation/Build

Problem: Missing remote for tv Hours: .2

Cause: Missing tv remote need to order one from grand design Amount: 23.00

Remedy: need remote Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
740287 TV REMOTE ONLY F/ 28" ATTITUDE	TV REMOTE ONLY F/ 28" ATTITUDE		1	1	60.13