



8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494

[ spreading the joy of the camping lifestyle ]

(715) 325-5170  
mail@greenewayrv.com  
www.greenewayrv.com

W/O: 10099B  
Promised Date:  
24 JUL 24

WO #: 10099B

Customer Name: 1000 - GREENEWAY RV  
SALES & SERVICE

Address: 8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS, WI

Postal/Zip: 54494

Phone#(res): 800-758-2272

Phone#(bus):

Cell Phone:

Email: NONE

Date In: 27 FEB 24

Promised Date: 04 JUL 24

Purchased Date:

Delivery Date:

InService Date:

Serial#: 4X4TPUG23RP101345

Author: MGRAY

Stock No: 11104

Year: 2024

Manufacturer: FOREST RIVER

Brand: PUMA TT

Model: 31RLQS

Miles/Hrs: 0

Exterior Color:

Unit Type: TT-TRAVEL TRAILER

License#:

Tag#:

**Job #DAF - Warranty**

COMPLAINT: DAF-WARRANTY REPAIRS-

1. CAULKING ON CEILING TRIM/CEILING NEAR REAR ODS ABOVE TV
2. AWNING BUTTON NO SECURED IN PANEL
3. TRIM ABOVE LAUNDRY CLOSET ON LEFT NOT ALIGNED

CAUSE: If issue it will be on a line

CORRECTION: If a issue will be on a line

**Labor**

Job #	Description	Total
DAF	DAF-WARRANTY REPAIR	11.50

**Subtotal for Job #DAF: 11.50**

**Job #WARR01 - Warranty**

COMPLAINT: WARRANTY REPAIR 1 -ODS FRONT WHEEL IS MAKING A NOISE

CAUSE: Loose grease cap

CORRECTION: Removed the tire and cover and inside center cover was the grease cap it had come off so tapped into place reinstalled cover and tire

**Labor**

Job #	Description	Total
WARR01	MISC LABOUR CODE (WARRANTY)	57.50

**Other Services**

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	0.00	0.00

**Subtotal for Job #WARR01: 57.50**

**Job #WARR02 - Warranty**

COMPLAINT: WARRANTY REPAIR 2 - Bottom side of bed is scraped up

CAUSE: Gouged on side of bed from mfg

CORRECTION: Used putty to fill and cover the gouges

Customer #: 1000  
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SERVICE





<b>Labor</b>		
Job #	Description	Total
WARR02	MISC LABOUR CODE (WARRANTY)	11.50
<b>Subtotal for Job #WARR02:</b>		<b>11.50</b>

**Job #WARR03 - Warranty**

COMPLAINT: WARRANTY REPAIR 3 - bench seat has a gouge

CAUSE: Sent from mfg this way

CORRECTION: Used putty to fill the gouges in base of bench seats

<b>Labor</b>		
Job #	Description	Total
WARR03	MISC LABOUR CODE (WARRANTY)	11.50
<b>Subtotal for Job #WARR03:</b>		<b>11.50</b>

**Job #WARR04 - Warranty**

COMPLAINT: WARRANTY REPAIR 4 -cab door under kitchen sink has a gouge

CAUSE: Chip from mfg in cabinet door

CORRECTION: Used putty to fill the chip

<b>Labor</b>		
Job #	Description	Total
WARR04	MISC LABOUR CODE (WARRANTY)	11.50
<b>Subtotal for Job #WARR04:</b>		<b>11.50</b>

**Job #WARR05 - Warranty**

COMPLAINT: WARRANTY REPAIR 5 - table top has a gouge on each side

CAUSE: Gouged on arrival of unit from mfg  
 PLEASE ORDER A NEW TABLE TOP 27 1/2 wide x 44 long

CORRECTION: INSTALLED NEW TABLE TOP - LOOKS GOOD

<b>Labor</b>		
Job #	Description	Total
WARR05	MULTIPLE LABOR CODES	57.50

<b>Parts</b>				
Part #	Description	Qty	Price	Total
822038184	COUNTERTOP, RAINTREE ONYX, DINETTE, 27.5 X 44, 21-10-1053-0	1.00	105.13	105.13

<b>Other Services</b>				
Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	161.96	161.96
FRT	CRATE FEE	1.00	30.00	30.00

**Subtotal for Job #WARR05: 354.59**

**Job #WARR06 - Warranty**

COMPLAINT: WARRANTY REPAIR 6 - for Jess to clock into my ro to assist me with the tire on ods

CAUSE: Table top replacement

CORRECTION: Replacement complete

<b>Labor</b>		
Job #	Description	Total
WARR06	MISC LABOUR CODE (WARRANTY)	57.50



Subtotal for Job #WARR06: 57.50

Parts Total: 105.13

Labour Total: 218.50

Sublet Total: 0.00

Extras Total: 191.96

**WORK ORDER TOTAL: 515.59**

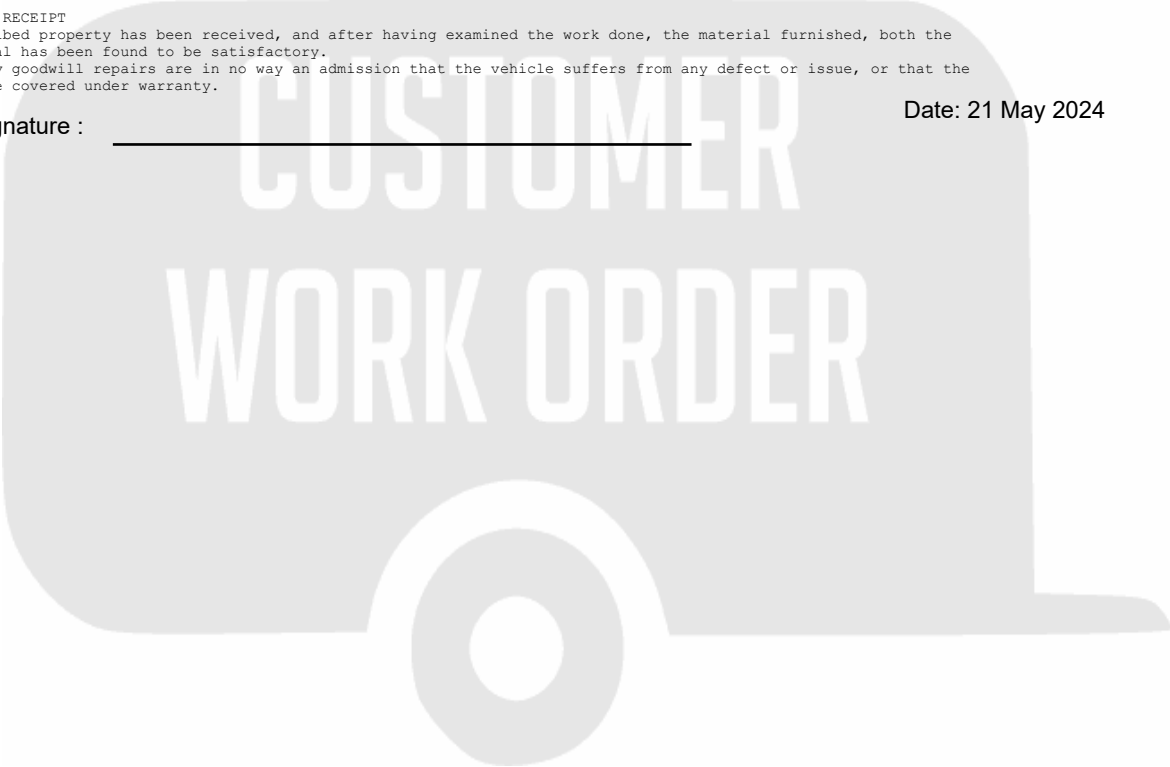
W/O: 10099B  
Promised Date: 04 JUL 24

**CUSTOMERS CLEAR RECEIPT**

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.  
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Date: 21 May 2024

Customer Signature : \_\_\_\_\_



Customer #: 1000  
GREENEWAY RV SALES &  
SERVICE,

