



8220 State Hwy 13 South
Wisconsin Rapids, WI 54494

(715) 325-5170
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[spreading the joy of the camping lifestyle]

W/O: 10099B
Promised Date:
24 JUL 24

WO #: 10099B

Customer Name: 1000 - GREENEWAY RV
SALES & SERVICE

Address: 8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS, WI

Postal/Zip: 54494

Phone#(res): 800-758-2272

Phone#(bus):

Cell Phone:

Email: NONE

Date In: 27 FEB 24

Promised Date: 04 JUL 24

Purchased Date:

Delivery Date:

InService Date:

Serial#: 4X4TPUG23RP101345

Author: MGRAY

Stock No: 11104

Year: 2024

Manufacturer: FOREST RIVER

Brand: PUMA TT

Model: 31RLQS

Miles/Hrs: 0

Exterior Color:

Unit Type: TT-TRAVEL TRAILER

License#:

Tag#: SUBMITTED DB- 5/21

Job #DAF - Warranty

COMPLAINT: DAF-WARRANTY REPAIRS-

1. CAULKING ON CEILING TRIM/CEILING NEAR REAR ODS ABOVE TV
2. AWNING BUTTON NO SECURED IN PANEL
3. TRIM ABOVE LAUNDRY CLOSET ON LEFT NOT ALIGNED

CAUSE: If issue it will be on a line

CORRECTION: If a issue will be on a line

Labor

Job #	Description	Total
DAF	DAF-WARRANTY REPAIR	11.50

Subtotal for Job #DAF: 11.50

Job #WARR01 - Warranty

COMPLAINT: WARRANTY REPAIR 1 -ODS FRONT WHEEL IS MAKING A NOISE

CAUSE: Loose grease cap

CORRECTION: Removed the tire and cover and inside center cover was the grease cap it had come off so tapped into place reinstalled cover and tire

Labor

Job #	Description	Total
WARR01	MISC LABOUR CODE (WARRANTY)	57.50

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	0.00	0.00

Subtotal for Job #WARR01: 57.50

Job #WARR02 - Warranty

COMPLAINT: WARRANTY REPAIR 2 - Bottom side of bed is scraped up

CAUSE: Gouged on side of bed from mfg

CORRECTION: Used putty to fill and cover the gouges

Customer #: 1000
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SERVICE





Labor		
Job #	Description	Total
WARR02	MISC LABOUR CODE (WARRANTY)	11.50
Subtotal for Job #WARR02:		11.50

Job #WARR03 - Warranty

COMPLAINT: WARRANTY REPAIR 3 - bench seat has a gouge

CAUSE: Sent from mfg this way

CORRECTION: Used putty to fill the gouges in base of bench seats

Labor		
Job #	Description	Total
WARR03	MISC LABOUR CODE (WARRANTY)	11.50
Subtotal for Job #WARR03:		11.50

Job #WARR04 - Warranty

COMPLAINT: WARRANTY REPAIR 4 -cab door under kitchen sink has a gouge

CAUSE: Chip from mfg in cabinet door

CORRECTION: Used putty to fill the chip

Labor		
Job #	Description	Total
WARR04	MISC LABOUR CODE (WARRANTY)	11.50
Subtotal for Job #WARR04:		11.50

Job #WARR05 - Warranty

COMPLAINT: WARRANTY REPAIR 5 - table top has a gouge on each side

CAUSE: Gouged on arrival of unit from mfg

PLEASE ORDER A NEW TABLE TOP 27 1/2 wide x 44 long

CORRECTION: INSTALLED NEW TABLE TOP - LOOKS GOOD

Labor		
Job #	Description	Total
WARR05	MULTIPLE LABOR CODES	57.50

Parts				
Part #	Description	Qty	Price	Total
822038184	COUNTERTOP, RAINTREE ONYX, DINETTE, 27.5 X 44, 21-10-1053-0	1.00	105.13	105.13

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	161.96	161.96
FRT	CRATE FEE	1.00	30.00	30.00

Subtotal for Job #WARR05: 354.59

Job #WARR06 - Warranty

COMPLAINT: WARRANTY REPAIR 6 - for Jess to clock into my ro to assist me with the tire on ods

CAUSE: ASSIST WITH TIRE

CORRECTION: LABOR ONLY

Labor		
Job #	Description	Total
WARR06	MISC LABOUR CODE (WARRANTY)	57.50



Subtotal for Job #WARR06: 57.50

Parts Total: 105.13
Labour Total: 218.50
Sublet Total: 0.00
Extras Total: 191.96

WORK ORDER TOTAL: 515.59

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 21 May 2024

W/O: 10099B
Promised Date: 04 JUL 24



Customer #: 1000
GREENEWAY RV SALES &
SERVICE,

