

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 1847825  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TPUG23RP101345  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 420 / 420  
 ITEM # PUT31RLQS  
 DEALER RO # 10099B  
 CLAIM START DATE 03/13/2024  
 CLAIM END DATE 05/23/2024

Labor rate: \$115.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

Line# 1      **Operation Code**      **Operational Description**  
 10-3-01-20-000073      Wheel Center Cap - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Wheels  
**Complaint, Cause, Correction**  
 Original Note : bkorte@greenewayrv.com, 2024-03-13 11:28:47 :: COMPLAINT - ODS FRONT WHEEL IS MAKING A NOISE CAUSE - Loose grease cap CORRECTION - Removed the tire and cover and inside center cover was the grease cap it had come off so tapped into place reinstalled cover and tire

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.05	<b>Sub Labor Amt</b> \$5.75
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**  
 photo required per code  
 photo required per code  
 ADDED PHOTO  
 nothing to view please attach photo  
 My apologies they did not get the picture when they redid no photo as required by code

### Labor

Line# 2      **Operation Code**      **Operational Description**  
 30-98-24-00-002295      Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bkorte@greenewayrv.com, 2024-03-13 11:33:59 :: COMPLAINT - Bottom side of bed is scraped up CAUSE - Gouged on side of bed from mfg CORRECTION - Used putty to fill and cover the gouges

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.00	<b>Sub Labor Amt</b> \$0.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$11.50

**Notes**  
 photo required per code  
 ADDED PHOTO  
 flat rate to putty color blend

### Labor

Line# 3      **Operation Code**      **Operational Description**  
 30-95-24-00-000958      Booth Structure - Interior/Dinette/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bkorte@greenewayrv.com, 2024-03-13 11:35:50 :: COMPLAINT - bench seat has a gouge CAUSE - Sent from mfg this way CORRECTION - Used putty to fill the gouges in base of bench seats

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.00	<b>Sub Labor Amt</b> \$0.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$11.50

**Notes**  
 photo required per code  
 ADDED PHOTO  
 flat rate to putty color blend

**Labor**

Line# 4      **Operation Code**                      **Operational Description**  
 30-100-01-00-001035                      Cabinet Door - Interior/Cabinetry/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bkorte@greenewayrv.com, 2024-03-13 11:37:49 :: COMPLAINT - cab door under kitchen sink has a gouge  
 CAUSE - Chip from mfg in cabinet door      CORRECTION - Used putty to fill the chip

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$46.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$11.50

**Notes**  
 photo required per code  
 ADDED PHOTO  
 flat rate to putty color blend

**Labor**

Line# 5      **Operation Code**                      **Operational Description**  
 30-95-01-00-000948                      Dinette Table Top - Booth - Interior/Dinette/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bkorte@greenewayrv.com, 2024-03-13 11:38:57 :: COMPLAINT - Table top has a gouge on each side  
 CAUSE - Gouged on arrival of unit from mfg      PLEASE ORDER A NEW TABLE TOP 27 1/2 wide x 44 long  
 CORRECTION - NEW TABLE

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$23.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**  
 photo required per code  
 ADDED PHOTO  
 not noted in DAF

all damages and shortages are to be reported  
 72 hours of delivery and 90 days to file claim

<b>Submitted</b>	Labor Amt	\$74.75	<b>Approved</b>	Labor Amt	\$34.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$74.75		Total	\$34.50

\_\_\_\_\_  
**DEALER**                                      **DATE**  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest River Policies.

\_\_\_\_\_  
**CUSTOMER**                                      **DATE**  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.