

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2075911
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUR29RP101430
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT39PQB
 DEALER RO # 10097B
 CLAIM START DATE 09/30/2024
 CLAIM END DATE 10/17/2024

Labor rate: \$115.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-102-24-00-004562 Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-09-30 14:50:10 :: Complaint: Staple marks on main slide top corner rear. Cause: Staple marks per complaint. Correction: Apply putty to staple holes.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$11.50
Serial#	Appr Hrs	0.10	Appr Labor Amt \$11.50

Notes
 per request per dealer notes with out photos

Labor

Line# 2 **Operation Code** **Operational Description**
 40-106-01-11-001248 12 Volt In-Line Circuit Breaker or Fuse - Electrical/12 Volt Exterior/Replace/ Electrical

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-09-30 14:53:32 :: Complaint: Range hood not getting power light and fan will not turn on. Cause: Range hood not functioning. During prep, noticed fuse was missing for furnace, which corrected the range hood issue of not getting power. Correction: New fuse.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$46.00
Serial#	Appr Hrs	0.40	Appr Labor Amt \$46.00

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 60-138-01-00-001530 Sewer Cap Cover - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-09-30 14:55:13 :: Complaint: Sewer cap missing, needs new one, likely fell off in transport. Cause: One missing sewer cap, and one damaged. Unit has 3 dumps and 6 tanks. Correction: Will need 0.5 for repairs and two new sewer caps.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00

Notes
 part only

Part

Line# 1	Item #	Description			
	USERPART	019079102003- Bayonet Cap x 2			
	Model #	Serial #	Part tag		
	Sub Qty 1.00	Sub Dlr Price \$9.58	Sub Freight \$0.00		
	Appr Qty 1.00	Appr Dlr Price \$9.58	Appr Freight \$0.00		

Notes

Labor

Line# 4 **Operation Code** **Operational Description**
 30-101-01-00-001072 Hinged Passage Door Knob - Interior/Interior Doors/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-09-30 14:56:52 :: Complaint: Doorknob on BH bathroom door broken off and laying in pieced in bunk bed, damaged. Cause: Doorknob in pieces, it can't be fixed without a new part. Correction: Order new doorknob and install.

Model#	Dlr Sub Hrs	0.70	Sub Labor Amt	\$80.50
Serial#	Appr Hrs	0.25	Appr Labor Amt	\$28.75

Notes
per expired claim

Part

Line# 2 **Item #** **Description**
 F100207689 KNOB, PASSAGE DOOR, MATTE BLACK (ROUND BALL)

Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$7.27	Sub Freight \$19.46
Appr Qty 1.00	Appr Dlr Price \$7.27	Appr Freight \$19.46

Notes

Labor

Line# 5 **Operation Code** **Operational Description**
 20-78-02-00-000797 Lippert Awning - complete - Exterior/Awnings (Lippert)/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-09-30 14:59:23 :: Complaint: Awning tracking incorrectly after initial test. Cause: Awning fabric needs adjustment, tracking toward rear of unit when retracted. Correction: Adjusted fabric slightly toward front of unit, no longer tracking badly.

Model# 1	Dlr Sub Hrs	0.50	Sub Labor Amt	\$57.50
Serial# 1	Appr Hrs	0.50	Appr Labor Amt	\$57.50

Notes
per expired claim

Submitted	Labor Amt	\$253.00	Approved	Labor Amt	\$143.75
	Parts & Freight	\$36.31		Parts & Freight	\$36.31
	Total	\$289.31		Total	\$180.06

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.