

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2204389
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUN26RP101391
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT37PFL
 DEALER RO # 10095B
 CLAIM START DATE 02/18/2025
 CLAIM END DATE 05/20/2025

Labor rate: \$115.00

OWNER INFORMATION

JAY OELKE
 7421 MIDLAND DRIVE
 Allenton, WI 53002
 USA

Retail Date of Purchase 05/16/2025 WARRANTY EXPIRATION DATE 05/16/2026

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
 30-102-01-00-002691 Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-02-18 13:34:30 :: Complaint: Dining chairs rubbed wall panel during transport in DS slideout. Cause: Chairs rubbed during transport, ruined two wall panels in dinette. Correction: Remove trim, t-molding, window. Fit and replace wall panels. Removed wall panels. removed a ton of staples. Raped in insulation. cut ordered panels to correct dimensions for replacement. Refit wall panels and trin. Refit window covers. Cleaned up.

Model#	Dlr Sub Hrs	6.00	Sub Labor Amt	\$690.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$57.50

Notes
 per expired claim 1854262 to overlay

Part

Line# 1	Item #	Description			
	F100337751	PANELING, LAUAN 1/8 X 48 X 96 CLOUDED TIMBER 2023 45219632			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$231.70	
	Appr Qty	Appr Dlr Price	Appr Freight	\$231.70	

Notes

Line# 2	Item #	Description			
	420-C	CRATING			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00	
	Appr Qty	Appr Dlr Price	Appr Freight	\$50.00	

Notes
 Forest River excludes the crating fee from mark-up considerations
 Please put Crate fee in "Crate charge" area

Line# 3	Item #	Description			
	USERPART	Invoice 1298377 - bracket shelving black folding with hand release			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$12.47	
	Appr Qty	Appr Dlr Price	Appr Freight	\$12.47	

Notes

Labor Line# 2

Operation Code 60-141-01-00-001595 Operational Description Plumbing Access Panel - Plumbing/Shower, Tub Surround/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-18 13:37:17 :: Complaint: Wall panel in bedroom DS lower cabinet doesn't fit properly and damaged. Cause: Panel is damaged, incorrectly cut to size. Correction: Needs replacement, order piece of panel and sticker to match.

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$115.00 Serial# Appr Hrs 0.05 Appr Labor Amt \$5.75

Notes

flat rate per expired claim 1854262

Part Line# 1

Item # Description USERPART CHILLOUT DRIFT PANELING FOR ACCESS PANEL - 24" X 36" Model # Serial # Part tag Sub Qty 1.00 Sub Dlr Price \$7.00 Sub Freight \$0.00 Appr Qty 1.00 Appr Dlr Price \$7.00 Appr Freight \$0.00

Notes

Labor Line# 3

Operation Code 60-141-01-00-001583 Operational Description Interior Shower Head & Hose (Read Notes!!!) - Plumbing/Shower, Tub Surround/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-18 13:38:15 :: Complaint: Shower head is making loud screeching noise. Cause: Flow restrictor in showered. Correction: Replaced with new showerhead.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$57.50 Serial# Appr Hrs 0.10 Appr Labor Amt \$11.50

Notes

flat rate

Part Line# 1

Item # Description USERPART VLPPF276020 - shower head, handheld for ext shower box, black Model # Serial # Part tag Sub Qty 1.00 Sub Dlr Price \$9.10 Sub Freight \$0.00 Appr Qty 1.00 Appr Dlr Price \$9.10 Appr Freight \$0.00

Notes

Labor Line# 4

Operation Code 20-46-01-00-000721 Operational Description Window - Exterior/Windows/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-18 13:43:34 :: Complaint: Bedroom DS window is nicked and has metal burr, center left side. Cause: Damaged by unknown factors. Correction: Replace window as it possesses a safety hazard. Window is 25 1/4" wide by 23 1/4" tall

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$115.00 Serial# Appr Hrs 0.30 Appr Labor Amt \$34.50

Notes

per expired claim 1854262

Part Line# 1

Item # Description 20X43736A WINDOW, 24" X 22" SV, VERTICAL SLIDER, G-20 TINTED, BLACK TRIM, #530212335

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$55.77	Sub Freight	\$17.02
Appr Qty	1.00	Appr Dlr Price	\$55.77	Appr Freight	\$17.02

Notes

Labor

Line# 5

Operation Code **Operational Description**
 10-6-01-00-000094 Manual Tongue Jack, Bolt On - complete - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-18 13:44:45 :: Complaint: Tongue jack will loosely spin and does not work as it should. Cause: The gears in the jack were stripped causing it to not perform it's proper functions. Correction: Replace jack. Additional Note : greeneway@dealer-advisors.com, 2025-02-18 13:47:08 :: I am not sure on which labor code this should be. Dealership is requesting 1 hour of labor.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$34.50
Serial# 1	Appr Hrs	0.30	Appr Labor Amt	\$34.50

Notes

Part

Line# 1

Item #	Description				
USERPART	0148.1012 tongue jack 2000 lb side wind retail boxed				
Model #	Serial #	Part tag			
Sub Qty	1.00	Sub Dlr Price	\$77.04	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$77.04	Appr Freight	\$0.00

Notes

Labor

Line# 6

Operation Code **Operational Description**
 20-68-01-00-000693 Patio Door - Exterior/Patio Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-19 08:44:27 :: *Just noting* Complaint: The patio door inner frame has some dents in the metal. Cause: Came from manufacturer like this. Correction: Noting in case future customer wants fixed.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

unit file is noted

Labor

Line# 7

Operation Code **Operational Description**
 30-102-12-00-001100 Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/ No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-19 08:46:23 :: *Just noting* Complaint: Seam near the dining room table is pulling from the wall. Cause: Noting for manufacturer. Correction: Noting in case customer wants corrected.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Submitted	Labor Amt	\$1,012.00	Approved	Labor Amt	\$143.75
	Parts & Freight	\$559.06		Parts & Freight	\$544.06
	Total	\$1,571.06		Total	\$687.81

DEALER _____ DATE _____

CUSTOMER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

SIGNATURE

All repairs described have been inspected and are satisfactory.