

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 10087B

Date In: 14 FEB 24 Author: MGRAY  
Promised Date: 04 JUL 24 Stock No: 11093  
: Year: 2023  
Customer Name: 1000 - GREENEWAY RV SA Manufacturer: FOREST RIVER  
Address: 8220 STATE HWY 13 SOUT Brand: PUMA TT  
: WISCONSIN RAPIDS, WI Model: 32BHFS  
Postal/Zip: 54494 Miles/Hrs: 0  
Phone#(res): 800-758-2272 Exterior Color:  
Phone#(bus): Unit Type: TT-TRAVEL TRAILER  
Cell Phone: License#:  
Email: NONE Tag#:  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: 4X4TPUH21PP098036 :

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Job # Description JOB INFORMATION Type Bill To  
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DAF COMPLAINT: DAF-WARRANTY REPAIRS- 1. BEDROOM & I PD GOODW  
BUNKROOM DOOR WONT CLOSE 2. OUTSIDE  
KITCHEN HATCH DOOR CENTER WON'T CLOSE,  
WARPED MAYBE?  
CAUSE: Delete  
CORRECTION: Each on own warranty line  
WARR COMPLAINT: WARRANTY REPAIR 2 - -ODS MIDDLE SLIDE W 1021 FORES  
FRONT SLIDE FACIA HAS WATER DAMAGE  
CAUSE: Unknown, worse than we thought.  
Kitchen slide DS, rear T-molding bubbled  
up on bottom. Piece is 1" thick, 5.5"  
Wide and 68.375" High. Has to be  
replaced, starting to mold. NEED 1 HR  
LABOR FOR REPAIR.  
CORRECTION: Due to moisture damage we replaced; (1)  
T-Molding, rear of kitchen slide, had to  
recreate piece from 1" ply (2) Black  
accent molding, rear kitchen and dinette  
slides (2) Batten strips in kitchen  
slide (3) Facia boards, both in kitchen  
slide, one on rear dinette slide  
Puttied all exposed fastener holes,  
cleaned up debris afterwards  
WARR COMPLAINT: WARRANTY REPAIR 3 - -DS SLIDE FACIA HAS W 1021 FORES  
WATER DAMAGE BOTH SIDES (WATER APPEARS  
TO BE DRIPPING ONTO THE HINGE OF THE  
REFRIGERATOR)  
CAUSE: Water damage from room not sealing and

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lower rear section of slide fascia on
back side is not completely covered in
rubber to seal wood from water
intrusion. .   Please order 2 68" tall
x 6 1/4" wide fascia boards. Also 4 white
batten strips about 3/4" wide and 2
exterior outside corner trim black on
ends of slide facias 1 3/4"wide outer
corner width and front is 3/4" wide pics
take will also need to rewarap wood
structure behind fascia on both sides to
seal off. labor for 2 fascia replacements
and additioanl 2 hours requested to
rewrap board behind fascia. NEED 1.5 HR
FOR REPAIR
CORRECTION: INSTALLED SLIDE FASCIA ON SLIDE OUT-
LOOKS GOOD
WARR   COMPLAINT: WARRANTY REPAIR 5 - -LIVING AREA FLOOR   W   1021   FORES
VENT REAR CRACKED
CAUSE:   Floor vent screw overtightned cracked
plastic, 5 min
CORRECTION: Replaced floor vent with provided
warranty replacement part
WARR   COMPLAINT: WARRANTY REPAIR 9 -Stile beneath refer   W   1021   FORES
is discolored from water leak and the
stile to left of refer is cracked at the
bottom
CAUSE:   Discolored style board under refer. NEED
.5 FOR REPAIR
CORRECTION: Installed seam tape on top edge of style
board.
ISRO   COMPLAINT: INTERNAL STOCK REPAIR 01. Unit is from D I   PD   GOODW
and L and it needs a bit of a cleaning
to put on our lot
CAUSE:   From D and L and looks too unkept to put
on lot
CORRECTION: Cleaned unit up so if a customer goes in
unit it is presentable
WARR   COMPLAINT: WARRANTY REPAIR 11 leaks coming from       W   1021   FORES
exterior of unit slide seals
CAUSE:   Exterior slide seals at the top of slide
rooms had huge open gap at each corner
NEED.6 FOR REPAIR
CORRECTION: I used left over clear silicone to seal
the top of slide roomseals and the wall
did this on all slide rooms 4 total
WARR   COMPLAINT: WARRANTY REPAIR 12 -GFI KEEPS TRIPPING   W   1021   FORES
CLICKING BY ITSRLF LIGHT ON IT GOES ON
OFF WITH EACH CLICK
    
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CAUSE: The GFI is defective also the mfg had the GFI wired incorrectly NEED 1.5 HR FOR DIAG AND REPAIR

CORRECTION: I removed the GFI outlet after unplugging unit so there is no power . Installed a new GFI I had wired it same as mfg plugged unit back in and no power going through the outlet I then put wires in proper place and GFI works as it should I then reinstalled GFI test and works as it should

WARR COMPLAINT: WARRANTY REPAIR 13 -the bedroom slide W 1021 FORES  
and the ds slide need to be adjusted tight on one side loose on other causing the flap seal on tight side to be almost torn off was to close.

CAUSE: Improper alignment of slide room NEED 1 HR FOR REPAIR.

CORRECTION: I adjusted the ds slide and now more centered in hole and checks ok

WARR COMPLAINT: WARRANTY REPAIR 14 -exterior grill is I PD GOODW  
rusted

CAUSE: Grill finish had rust started from exposure NEED.20

CORRECTION: Cleaned off with soap then oiled the grill top

WARR COMPLAINT: WARRANTY REPAIR 15 - hardly no water W 1021 FORES  
pressure coming from shower faucet

CAUSE: The faucet in shower when I turned the handles I could see the hole for water to go through was still closed off some NEED 1.3 HR FOR REPAIR

CORRECTION: I installed a new faucet from parts and it has very good pressure from cold and hot side so I reinstalled faucet onto the plastic base then reconnected the water lines (I tested pressure before reinstalling ) then screwed the base into place and sealed around d that with leftover clear sealant from prior job

WARR COMPLAINT: WARRANTY REPAIR 16 panel under ods bunk W 1021 FORES  
/ sofa in bunk room has a big gouge in it

CAUSE: Looks like mfg accidently made a cut in panel NEED .3 FOR REPAIR

CORRECTION: I used putty to fill the area unable to see now

WARR COMPLAINT: WARRANTY REPAIR 17 when entering the W 1021 FORES  
bedroom to the right wall is peeling up near floor

CAUSE: The door jamb had peeled back wall panel when installing the jamb NEED .3 FOR

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REPAIR.  
 CORRECTION: reattached door jamb  
 WARR COMPLAINT: WARRANTY REPAIR 18 front of refer is W 1021 FORES  
 either scratched or very sticky  
 substance on the bottom refer door  
 CAUSE: Bottom door on refer damaged. 20min  
 CORRECTION: Replaced bottom door on refer with  
 provided warranty replacement. Had to  
 swap removable fixtures on interior of  
 door. Works as it should, no longer  
 damaged  
 WARR COMPLAINT: WARRANTY REPAIR 19 floor vent is cracked W 1021 FORES  
 in kitchen  
 CAUSE: I over torqued screw in vent from mfg  
 CORRECTION: Replaced floor vent and had to replace  
 other In Same room to match we don't  
 have grey ,I showed Anna and she will  
 order more for future repairs  
 WARR COMPLAINT: WARRANTY REPAIR 20. The wood cutting W 1021 FORES  
 board that sits on top of the kitchen  
 sink is very warped  
 CAUSE: Excessive moisture damaged wood cutting  
 board, caused warping, 5min  
 CORRECTION: Replaced cutting board with provided  
 warranty replacement

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
WARR1	601320118071	BLACK DUAL GFCI OUTLET		W-1021	1	43.23	43.23
WARR1	738435160470	RV SHOWER FAUCET NON-MET		W-1021	1	20.10	20.10
WARR0	822008318	FASCIA SLIDE OUT, 6" X 6		W-1021	1	11.65	11.65
WARR0	822008318	FASCIA SLIDE OUT, 6" X 6		W-1021	2	11.65	23.30
WARR0	822078275	TRIM, FASCIA SLIDE OUT,		W-1021	2	7.85	15.70
WARR0	822007654	MOLDING, BATTEN, #195, 7		W-1021	4	2.00	8.00
WARR0	822007619	STILE, SQUARE, 2" X 8',		W-1021	2	8.62	17.24
WARR0	822007650	STILE, SQUARE, 3" X 8',		W-1021	2	11.99	23.98
WARR0	822026493	SEAM TAPE, 6" X 150' PRE		W-1021	25	0.86	21.50
WARR0	822026546	REGISTER, GRILL, PLASTIC		W-1021	1	2.81	2.81
WARR2	822083353	CUTTING BOARD (SINK) , 1		W-1021	1	24.25	24.25
WARR1	8220282282	WD-282FW-RHDOOR REFER DO		W-1021	1	214.28	214.28

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
	DAF Z991	DAF-WARRANTY REPAIR	HOD		I-PD	0.10	70.00	7.00
ARR02	Z992	MISC LABOUR CODE (WARR	HOD		W-1021	0.50	115.00	57.50
ARR03	Z992	MISC LABOUR CODE (WARR	HOD		W-1021	0.50	115.00	57.50
ARR03	WARR	MANUFACTURER WARRANTY	HOD		W-1021	0.05	115.00	5.75
ARR03	WARR	MANUFACTURER WARRANTY	HOD		W-1021	0.45	115.00	51.75
ARR05	Z992	MISC LABOUR CODE (WARR	HOD		W-1021	0.50	115.00	57.50
ARR09	Z992	MISC LABOUR CODE (WARR	HOD		W-1021	0.50	115.00	57.50

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Job#  Lab Code  Description      LABOUR    Mech Bill to      Hrs      Rate      Total
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ISR01 Z991      MISC LABOUR CODE (INTE HOD I-PD      0.00     70.00     0.00
ISR01 Z991      MISC LABOUR CODE (INTE HOD I-PD      0.21     70.00    14.70
ISR01 Z991      MISC LABOUR CODE (INTE HOD I-PD      0.29     70.00    20.30
ARR11 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR11 WARR      MANUFACTURER WARRANTY HOD W-1021    0.50    115.00    57.50
ARR12 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.00    115.00     0.00
ARR12 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR12 WARR      MANUFACTURER WARRANTY HOD W-1021    0.49    115.00    56.35
ARR13 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.00    115.00     0.00
ARR13 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.23    115.00    26.45
ARR13 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.27    115.00    31.05
ARR13 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR14 Z992      MISC LABOUR CODE (WARR HOD I-PD      0.10     70.00     7.00
ARR15 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.48    115.00    55.20
ARR15 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.02    115.00     2.30
ARR16 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR17 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR18 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR19 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.43    115.00    49.45
ARR19 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.07    115.00     8.05
ARR20 Z992      MISC LABOUR CODE (WARR HOD W-1021    0.50    115.00    57.50
ARR12 WARR      MANUFACTURER WARRANTY HOD W-1021    0.01    115.00     1.15
ARR02 Z992      MISC LABOUR CODE (WARR RW W-1021    0.00    115.00     0.00
ARR03 Z992      MISC LABOUR CODE (WARR RW W-1021    0.50    115.00    57.50
ARR05 Z992      MISC LABOUR CODE (WARR RW W-1021    0.50    115.00    57.50
ARR09 Z992      MISC LABOUR CODE (WARR TD W-1021    0.50    115.00    57.50
ARR18 Z992      MISC LABOUR CODE (WARR RW W-1021    0.50    115.00    57.50
ARR20 Z992      MISC LABOUR CODE (WARR RW W-1021    0.50    115.00    57.50
ARR02 Z992      MISC LABOUR CODE (WARR RW W-1021    0.50    115.00    57.50
ARR02 Z992      MISC LABOUR CODE (WARR RW W-1021    0.00    115.00     0.00

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Job #  Excode   Description      EXTRAS      bill to      Qty      Price      Total
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ARR02  FRT        FREIGHT                W-1021      1.00     16.01     16.01
ARR03  FRT        FREIGHT                W-1021      1.00     32.60     32.60
ARR09  FRT        FREIGHT                W-1021      1.00     29.15     29.15
ARR20  FRT        FREIGHT                W-1021      1.00     16.06     16.06
ARR18  FRT        FREIGHT                W-1021      1.00     35.99     35.99

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I      PD                0.00      49.00      0.00      0.00      0.00      49.00
W      1021            426.04    1322.50      0.00    129.81      0.00    1,878.35

Totals            426.04    1371.50      0.00    129.81      0.00    1,927.35

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&k0S