

Notes

Line# 2	Item #		Description			
	USERPART		Fan Garnish Ring White 4" Maxxair			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$18.50	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$5.83	Appr Freight	\$0.00

Notes

Dealer has submitted a part cost higher than what is allowed according to the Forest River Off-the-Shelf (OTS) Parts Policy. The approved cost has been adjusted to: Dealer cost \$3.32 + state allowed mark-up of 30% for ST + OTS part allowance of 35%. In the future, please use the OTS calculator at the bottom of the policy to determine the amount Forest River will pay for the part.

Labor

Line# 4	Operation Code		Operational Description	
	30-99-01-00-001030		Valance - Interior/Soft Goods/Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-19 14:36:42 :: COMPLAINT:Bathroom vent Valance is cracked CAUSE:Valance was cracked CORRECTION:Replaced with new			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$23.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$23.00

Notes

Labor

Line# 5	Operation Code		Operational Description	
	10-9-01-00-000177		Bumper End Caps - Frame & Chassis/Levelers, Underbelly/Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-19 14:37:55 :: COMPLAINT:MISSING BUMPER COVER CAUSE: MISSING BUMPER COVER CORRECTION:..REPLACED BUMPER COVER			
	Model#	Dlr Sub Hrs	0.00	Sub Labor Amt \$0.00
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00

Notes

Part

Line# 1	Item #		Description			
	USERPART		Low profile bumper door h			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$6.85	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.93	Appr Freight	\$0.00

Notes

Dealer has submitted a part cost higher than what is allowed according to the Forest River Off-the-Shelf (OTS) Parts Policy. The approved cost has been adjusted to: Dealer cost \$.53 + state allowed mark-up of 30% for ST + OTS part allowance of 35%. In the future, please use the OTS calculator at the bottom of the policy to determine the amount Forest River will pay for the part.

Labor

Line# 6	Operation Code		Operational Description	
	60-141-01-00-001575		Shower Faucet - Plumbing/Shower, Tub Surround/Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : bkorte@greenewayrv.com, 2024-03-19 14:39:03 :: COMPLAINT:Shower faucet leaking CAUSE: LEAKING CORRECTION: ORDER NEW FAUCET			
	Model#	Dlr Sub Hrs	0.40	Sub Labor Amt \$46.00
	Serial#	Appr Hrs	0.40	Appr Labor Amt \$46.00

Notes

Dealers should provide the following pictures of the faucet if available prior to the repair. All items of the picture request are required when submitted for payment.
1. The complete faucet

2. The tag on the underside of the faucet, riser, or hose (if tag is not present, take a picture of the underside of the faucet still) and the stamped logo on the exterior of the faucet
3. The problem you are claiming (leak, crack, damage, etc.) - picture must show problem

We will get the pictures when we replace the faucet
 claim will be processed when photos available
 ADDED MORE PICTURES
 per request

Part

Line# 1	Item #		Description			
	F100271118		SHOWER HOSE KIT, MATTE BLACK			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$11.19	Sub Freight	\$19.20
	Appr Qty	1.00	Appr Dlr Price	\$11.19	Appr Freight	\$19.20

Notes

Labor

Line# 7	Operation Code		Operational Description	
	10-12-01-11-001293		Slide Out Switch - Frame & Chassis/Slide Out System - Lippert/Replace/ Electrical	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-06-06 12:43:57 :: Complaint: Bedroom slide out switch is reversed and it sticks. Cause: 1000 Defect from manufacturer. Correction: Pull the switch out and flipped it, ran it a few time to test it and it works. Additional Note : greeneway@dealer-advisors.com, 2024-06-06 12:48:34 :: Could not find proper labor code for this line-I didn't see anything to repair the switch.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$34.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$34.50

Notes

Labor

Line# 8	Operation Code		Operational Description	
	30-102-12-00-001096		Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-06-06 12:50:08 :: Complaint: The baton strip to the left of the shower is ripped. Cause: The baton strip is coming off. Correction: We didn't have this style, so we touched it up with putty and went along the top edge of it with silicone.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$34.50
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$11.50

Notes

flat rate to touch up

Labor

Line# 9	Operation Code		Operational Description	
	30-100-02-00-003062		Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2024-06-06 12:55:26 :: Complaint: The cabinet door under the sink won't close and latch. Cause: The screws that secure the latch to the cabinet frame are too short and pulled out. Correction: Put longer screws in.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$57.50
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$11.50

Notes

flat rate .05 X 2

Submitted	Labor Amt	\$224.25	Approved	Labor Amt	\$155.25
	Parts & Freight	\$169.60		Parts & Freight	\$151.01
	Total	\$393.85		Total	\$306.26

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.