

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2242103  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2PUPB7N4016293  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 425 / 425  
 ITEM # PUT25BHFQ-1  
 DEALER RO # 10069B  
 CLAIM START DATE 03/25/2025  
 CLAIM END DATE 03/26/2025

Labor rate: \$140.00

**OWNER INFORMATION**

JEFFREY WILLIAMS  
 980 ARCHERS WAY  
 Nekoosa, WI 54457  
 USA

Retail Date of Purchase 06/28/2024      WARRANTY EXPIRATION DATE 06/28/2025

**Claim Line Details**

**Labor**

**Line# 1**      **Operation Code**      **Operational Description**  
 30-102-12-00-001096      Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/  
 Resecure or Tighten/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:31:18 :: Complaint: Trim on foldable wall is loose. Cause: Trim on foldable wall is not secured properly. Correction: Secured to aluminum tubing, sits well now. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:45:36 :: Previous PA 2056916 expired.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$14.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$14.00

**Notes**

**Labor**

**Line# 2**      **Operation Code**      **Operational Description**  
 20-58-24-00-000608      Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Repair/  
 No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:33:50 :: Complaint: Screw in bunk ran too deep, can see in slide out metal. Cause: Screw in bunk ran too deep, can see in slide out metal. Correction: Backed off screw so no further damage can occur. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:59 :: Previous PA 2056916 expired.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b> \$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$28.00

**Notes**  
 per expired claim 2056916

**Labor**

**Line# 3**      **Operation Code**      **Operational Description**  
 30-102-24-00-001094      Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/  
 Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:38:45 :: Complaint: Cracked ceiling panel Cause: Crack in ceiling panel AC duct straight from entry door between duct and panel. Correction: Puttied and noting. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:52 :: Previous PA 2056916 expired.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b> \$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$28.00

**Notes**

**Labor**

**Line# 4**      **Operation Code**                      **Operational Description**  
 40-106-01-12-001216                      Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:39:31 :: Complaint: Marker light out Cause: Side marker light is bad. Correction: Replaced and resealed marker light. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:43 :: Previous PA 2056916 expired.

**Model#**                                      **Dlr Sub Hrs**      0.20                      **Sub Labor Amt** \$28.00  
**Serial#**                                      **Appr Hrs**              0.20                      **Appr Labor Amt** \$28.00

**Notes**

**Part**

**Line# 1**                      **Item #**                                      **Description**  
 USERPART                                      F100271312 Light, LED Red Oval Marker, Black Base, (Dream) PART NOT PULLING UP  
**Model #**                                      **Serial #**                                      **Part tag**  
**Sub Qty**                      1.00                      **Sub Dlr Price**              \$1.55                      **Sub Freight**              \$0.00  
**Appr Qty**                      1.00                      **Appr Dlr Price**              \$1.55                      **Appr Freight**              \$0.00

**Notes**

**Labor**

**Line# 5**                      **Operation Code**                      **Operational Description**  
 70-148-01-00-001701                      Speaker - Appliances/Radio/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:40:04 :: Complaint: LED in speaker light out. Cause: Speaker light is in-op. Correction: Replaced speaker with new hooked up and tested, resealed. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:34 :: Previous PA 2056916 expired.

**Model#**                                      **Dlr Sub Hrs**      0.20                      **Sub Labor Amt** \$28.00  
**Serial#**                                      **Appr Hrs**              0.20                      **Appr Labor Amt** \$28.00

**Notes**

**Part**

**Line# 1**                      **Item #**                                      **Description**  
 F100055706                                      SPEAKER,5-1/4" BLACK,OS W/WHITE & BLUE LED LIGHTS W/PORCH LIGHT  
**Model #**                                      **Serial #**                                      **Part tag**  
**Sub Qty**                      1.00                      **Sub Dlr Price**              \$11.58                      **Sub Freight**              \$15.97  
**Appr Qty**                      1.00                      **Appr Dlr Price**              \$11.58                      **Appr Freight**              \$15.97

**Notes**

**Labor**

**Line# 6**                      **Operation Code**                      **Operational Description**  
 20-44-19-00-000553                      Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:41:01 :: Complaint: Roof had several reseal points. Cause: Roof needs to be resealed in several spots in black silicone, clear silicone and white dicor. Correction: All spots sealed properly. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:25 :: Previous PA 2056916 expired.

**Model#**                                      **Dlr Sub Hrs**      0.20                      **Sub Labor Amt** \$28.00  
**Serial#**                                      **Appr Hrs**              0.20                      **Appr Labor Amt** \$28.00

**Notes**

**Labor**

**Line# 7**                      **Operation Code**                      **Operational Description**  
 60-138-01-00-001530                      Sewer Cap Cover - Plumbing/Drainage System/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:41:57 :: Complaint: Sewer caps are missing. Cause: Sewer caps on both drains missing. Correction: replaced sewer caps. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:17 :: Previous PA 2056916 expired.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.00	<b>Sub Labor Amt</b>	\$0.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**

**Part**

<b>Line# 1</b>	<b>Item #</b>	<b>Description</b>		
	USERPART	1216.1015 Term Cap 3 Black		
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>	
	<b>Sub Qty</b>	2.00	<b>Sub Dlr Price</b>	\$3.90
	<b>Appr Qty</b>	2.00	<b>Sub Freight</b>	\$0.00
			<b>Appr Dlr Price</b>	\$3.90
			<b>Appr Freight</b>	\$0.00

**Notes**

**Labor**

<b>Line# 8</b>	<b>Operation Code</b>	<b>Operational Description</b>
	20-73-01-00-000739	Fenderskirt - Exterior/Fender Skirts, Wheel Well/Replace/No Tread Code
	<b>Complaint, Cause, Correction</b>	
	Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:42:43 :: Complaint: Fender skirt on door side is cracked and needs replaced. Cause: Fender skirt is cracked. Correction: Installed new fender skirt. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:46:05 :: Previous PA 2056916 expired.	

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$42.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$42.00

**Notes**

**Part**

<b>Line# 1</b>	<b>Item #</b>	<b>Description</b>		
	F100189269	FENDERSKIRT, TANDEM, PUMA/XLE, BLACK ABS SMOOTH, (LS) #178363, START VIN P085490		
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>	
	<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$33.23
	<b>Appr Qty</b>	1.00	<b>Sub Freight</b>	\$6.58
			<b>Appr Dlr Price</b>	\$33.23
			<b>Appr Freight</b>	\$6.58

**Notes**

**Labor**

<b>Line# 9</b>	<b>Operation Code</b>	<b>Operational Description</b>
	30-100-01-00-001035	Cabinet Door - Interior/Cabinetry/Replace/No Tread Code
	<b>Complaint, Cause, Correction</b>	
	Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:43:40 :: Complaint: Rear cabinet door ods upper got torn off during operation of rear slide. Cause: Damaged cabinet on rear of unit upper ods. Correction: Replace door 10"x21" Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:45:55 :: Previous PA 2056916 expired.	

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$56.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.40	<b>Appr Labor Amt</b>	\$56.00

**Notes**

per expired claim 2056916

**Part**

<b>Line# 1</b>	<b>Item #</b>	<b>Description</b>		
	F100213080	DOOR, CABINET, FLAT PANEL SQUARE, 21 X 10 CHILLOUT DRIFT, PUMA ONLY, #00525038, 2021		
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>	
	<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$25.29
	<b>Appr Qty</b>	1.00	<b>Sub Freight</b>	\$21.05
			<b>Appr Dlr Price</b>	\$25.29
			<b>Appr Freight</b>	\$21.05

**Notes**

**Line# 2**

<b>Item #</b>	<b>Description</b>
F100205985	PULL, CABINET DOOR, MATTE BLACK
<b>Model #</b>	<b>Serial #</b>
	<b>Part tag</b>

Sub Qty	1.00	Sub Dlr Price	\$1.89	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$1.89	Appr Freight	\$0.00

Notes

**Labor**

Line# 10      Operation Code      Operational Description  
 20-43-24-00-000589      Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-25 20:44:29 :: Complaint: Decals on front cap peeling.  
 Cause: Decals on front cap mostly all are peeling. Correction: R&R decals. Additional Note : greeneway@dealer-advisors.com, 2025-03-25 20:45:43 :: Previous PA 2056916 expired.

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$560.00
Serial#	Appr Hrs	4.00	Appr Labor Amt	\$560.00

Notes

per expired claim 2056916

**Part**

Line# 1      Item #      Description  
 F100225039      DECAL, PUMA, FRONT DIE CUT #86, FR-20-75879B  
 Model #      Serial #      Part tag  
 Sub Qty      Sub Dlr Price      Sub Freight      \$15.97  
 Appr Qty      Appr Dlr Price      Appr Freight      \$15.97

Notes

Line# 2      Item #      Description  
 F100224266      DECAL, PUMA, FRONT DIE CUT #69-RH, 2021, FR-20-75775A-RH  
 Model #      Serial #      Part tag  
 Sub Qty      Sub Dlr Price      Sub Freight      \$15.97  
 Appr Qty      Appr Dlr Price      Appr Freight      \$15.97

Notes

Line# 3      Item #      Description  
 F100224837      DECAL, PUMA, PALOMINO LEGEND, FR-19-70911C  
 Model #      Serial #      Part tag  
 Sub Qty      Sub Dlr Price      Sub Freight      \$5.32  
 Appr Qty      Appr Dlr Price      Appr Freight      \$5.32

Notes

Line# 4      Item #      Description  
 F100224836      DECAL, PUMA, LG PUMA LEGEND, FR-20-75651A  
 Model #      Serial #      Part tag  
 Sub Qty      Sub Dlr Price      Sub Freight      \$5.32  
 Appr Qty      Appr Dlr Price      Appr Freight      \$5.32

Notes

Line# 5      Item #      Description  
 F100225048      DECAL, PUMA, FRONT DIE CUT #98-RH, FR-20-76543A-RH  
 Model #      Serial #      Part tag  
 Sub Qty      Sub Dlr Price      Sub Freight      \$5.32  
 Appr Qty      Appr Dlr Price      Appr Freight      \$5.32

Notes

Line# 6      Item #      Description  
 F100225047      DECAL, PUMA, FRONT DIE CUT #98-LH, FR-20-76543A-LH  
 Model #      Serial #      Part tag

Sub Qty	1.00	Sub Dlr Price	\$17.13	Sub Freight	\$5.32
Appr Qty	1.00	Appr Dlr Price	\$17.13	Appr Freight	\$5.32

Notes

<b>Line# 7</b>	<b>Item #</b>	<b>Description</b>			
	F100225030	DECAL, PUMA, FRONT DIE CUT #51-RH, FR-20-75653A-RH			
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>		
	Sub Qty	1.00	Sub Dlr Price	\$13.39	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$13.39	Appr Freight
					\$5.32

Notes

<b>Line# 8</b>	<b>Item #</b>	<b>Description</b>			
	F100225024	DECAL, PUMA, FRONT DIE CUT #51-LH, FR-20-75653A-LH			
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>		
	Sub Qty	1.00	Sub Dlr Price	\$13.39	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$13.39	Appr Freight
					\$5.30

Notes

<b>Line# 9</b>	<b>Item #</b>	<b>Description</b>			
	F100225036	DECAL, PUMA, FRONT DIE CUT #78, FR-20-75788C			
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>		
	Sub Qty	1.00	Sub Dlr Price	\$37.12	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$37.12	Appr Freight
					\$6.57

Notes

<b>Line# 10</b>	<b>Item #</b>	<b>Description</b>			
	F100224268	DECAL, PUMA, FRONT DIE CUT #71-RH, 2021, FR-20-75776A-RH			
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>		
	Sub Qty	1.00	Sub Dlr Price	\$6.16	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$6.16	Appr Freight
					\$6.58

Notes

<b>Line# 11</b>	<b>Item #</b>	<b>Description</b>			
	F100224267	DECAL, PUMA, FRONT DIE CUT #71-LH, 2021, FR-20-75776A-LH			
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>		
	Sub Qty	1.00	Sub Dlr Price	\$6.16	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$6.16	Appr Freight
					\$6.58

Notes

<b>Line# 12</b>	<b>Item #</b>	<b>Description</b>			
	F100224265	DECAL, PUMA, FRONT DIE CUT #69-LH, 2021, FR-20-75775A-LH			
	<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>		
	Sub Qty	1.00	Sub Dlr Price	\$14.91	Sub Freight
	Appr Qty	1.00	Appr Dlr Price	\$14.91	Appr Freight
					\$6.58

Notes

<b>Submitted</b>	Labor Amt	\$812.00	<b>Approved</b>	Labor Amt	\$812.00
	Parts & Freight	\$430.68		Parts & Freight	\$430.68
	Total	\$1,242.68		Total	\$1,242.68

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**SIGNATURE**

All repairs described have been inspected and are satisfactory.