

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2116080
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TFLF26N1899772
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 010 / 010C
 ITEM # FLT826MBR
 DEALER RO # 10016B
 CLAIM START DATE 11/07/2024
 CLAIM END DATE 04/29/2025

Labor rate: \$115.00

OWNER INFORMATION
 JOHN MARCH
 7974 LAKE THOMAS RD
 Stevens Point, WI 54482
 USA

Retail Date of Purchase 04/19/2024 WARRANTY EXPIRATION DATE 04/19/2025

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-99-01-00-001018 Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-11-07 12:59:14 :: Complaint: The shade covering the rear window of the front slide out will not go up, and the black privacy shade is laying on the floor. Cause: The black fabric separated from the roller and the cream-colored shade will not retract. Correction: Will need replacement. Shade is 23.5" wise and 42" long/tall. *Previous PA 1854556 expired.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$57.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$57.50

Notes

hello, can you please advise why the previous claim was left to expire after 180 days?
 The customer picked up the unit and went out of state with it for the summer. Customer anticipated being back in Wisconsin already, but it not and will not be until next spring.
 Kerb

Part

Line# 1 **Item #** **Description**
 F100032947 SHADE - 11-15: ROLLER DAY/NIGHT SHADE, MANUAL - CLEARVIEW/SB50 - 24" X 32" - V# D21917 | XN

Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$86.32	Sub Freight \$19.46
Appr Qty 1.00	Appr Dlr Price \$86.32	Appr Freight \$19.46

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-73-01-00-000739 Fenderskirt - Exterior/Fender Skirts, Wheel Well/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2024-11-07 13:00:38 :: Complaint: Fender skirt is cracked at one of the screws. Cause: Cracked around one of the screws. Correction: Replace the fender skirt.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$115.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$57.50

Notes

Hello, the labor time submitted to Forest River has been reviewed and reduced based on the photos and description provided as well as the most applicable flat rate code. Thank you

Part

Line# 1 **Item #** **Description**

F100146066

FENDER SKIRT - PFL: TANDEM - GUNSMOKE - V# TS19-18C20019GS | X

Model #

Serial #

Part tag

Sub Qty 1.00

Sub Dlr Price \$29.58

Sub Freight \$43.95

Appr Qty 1.00

Appr Dlr Price \$29.58

Appr Freight \$43.95

Notes

Submitted

Labor Amt \$172.50
Parts & Freight \$179.31
Total \$351.81

Approved

Labor Amt \$115.00
Parts & Freight \$179.31
Total \$294.31

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.