



Warranty Claim Form

Date: 5/8/2024

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3820R9925547
Reflection 324MBS
Retail Purchase Date: null
Work Started: 3/7/2024
Work Completed: 3/7/2024

Claim Status: Paid
Dealer Work Order #: 10014B
Unit Offline Date: 11/30/2023

Claim #: 798419
Labor: \$161.00
Parts: \$0.00
Shipping: \$0.00
Total: \$161.00

Notes: zd 2/13 580011- broken or chipped glass is not covered under warranty

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$115.00

Operation Line # 1

Flat Rate Code: 660003 Cabinet Doors - Touch Up Door *Fault Code:* Improper Installation/Build

Problem: WARRANTY REPAIR 2 -The cabinet door beneath the kitchen sink the top looks loose *Hours:* .2

Cause: Little chunk of wood was missing causing it to look loose at joint *Amount:* 23.00

Remedy: I filled with putty *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

Operation Line # 2

Flat Rate Code: 640023 Trims/Fascia - Touch Up Decorative *Fault Code:* Improper Installation/Build
Boards

Problem: WARRANTY REPAIR 4 - SMALL nicks in the wood throughout the unit *Hours:* .2

Cause: Knicks in wood *Amount:* 23.00

Remedy: Covered with putty throughout unit took 3 minutes *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

Operation Line # 4

Flat Rate Code: 560058 Lg. Comp./Pass Thru/Kitch./Ent. Ctr. - R&R *Fault Code:* Improper Installation/Build Floor Covering

Problem: WARRANTY REPAIR 7 - the ODS FRONT PASSTHRU compartment under the lino the wood underlayment looks like it may have gotten wet at one time *Hours:* 1

Cause: Mfg defect VERY BUMPY FROM WATER INTRUSION *Amount:* 115.00

Remedy: I removed saddle box and trim I then pulled up lino and sanded down SMAOOTH ALSO made *Sublet Repairs:* sure that nothing was leaking on back of water panel or back of water heater nothing found I then glued \$0.00 down floor and reinstalled trim saddle box etc

Manufacturer #:

Model #:

Serial #: