



# KEYSTONE

## Pre-Authorization

Pre-Authorization number: PREAUTH443 Reference no.12045 Status Denied  
 51 (PA03937608)

Servicing Dealer 1612 Name Greeneway Inc Address 8220 State Hwy 13 S VIN 4YDTHPT26R9330243 Retail sold on 5/2/2024  
 Wisconsin Rapids, WI 54494

Root	Operation Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
3201816A	Decorative Wood Trim - Repair - per piece	0	0.8	0		1	0.1	<p><b>Complaint:</b> When the customer opened the unit for the spring, found that the crown molding on the ceiling is coming down and needs to be put back up.</p> <p><b>Cause:</b> On door side above the couch slide near ceiling crown molding came loose.</p> <p><b>Correction:</b> I had to trim the edge of the crown molding for ceiling and reattach the molding trim with nails.</p> <p>KRV – The Limited Base Warranty has expired.</p>
6107606B	Toilet - Thetford - Replace Toilet	0	1.5	0		1	0.5	<p><b>Complaint:</b> Customer states that the front toilet that was replaced perviously still does not hold water- need to be diagnosed.</p> <p><b>Cause:</b> Replaced ball seal kit last year and the toilet still won't hold water.</p> <p><b>Correction:</b> Need new toilet.</p> <p>KRV – The Limited Base Warranty has expired.</p>
Pre-Authorization number: PREAUTH44351				0				

For paper claims only use one pre-authorization number per warranty claim form.  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
 The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.